

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

LINDA MANCILLA)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 2004-00452
)	
KENTUCKY UTILITIES COMPANY)	
)	
DEFENDANT)	

O R D E R

On November 15, 2004, Linda Mancilla filed a formal complaint against Kentucky Utilities Company ("KU") alleging that KU had incorrectly required her to pay the unpaid bill of an unrelated party prior to KU connecting service to Ms. Mancilla's new residence at 759 North Main Street, New Castle, Kentucky. Ms. Mancilla requested that the Commission require KU to refund \$490.61.

KU filed its response to the complaint on December 6, 2004, stating that, after it reviewed the matter, Ms. Mancilla should be refunded the \$490.61. KU further stated that it will issue a check for the above amount and requested that Ms. Mancilla and the Commission rescind the formal complaint. KU also requested that Ms. Mancilla return the receipt for the original payment to KU.

By Order dated December 22, 2004, the Commission found that KU's proposed refund of the \$490.61 appeared to satisfy the complaint. The Commission ordered that, upon receipt of the refund by Ms. Mancilla, and Ms. Mancilla's return of the receipt for

the original payment to KU, the Commission would dismiss this case and remove it from the Commission's docket. The Commission also ordered KU to send the refund within 2 days of receipt of the Order and notified Ms. Mancilla that upon receipt of the refund, she must return to KU the receipt for her original payment and notify the Commission when she does so.

By telephone conversation with Commission Staff, Ms. Mancilla informed the Commission that she returned the original receipt to KU as required by the Commission's December 22, 2004 Order. Accordingly, the Commission finds that this complaint has been satisfied and should be dismissed.

IT IS THEREFORE ORDERED that this case is dismissed with prejudice and is removed from the Commission's docket.

Done at Frankfort, Kentucky, this 15th day of March, 2005.

By the Commission

ATTEST:



Executive Director