

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JOHN YUEN	)	
COMPLAINANT	)	
v.	)	CASE NO. 2004-00450
	)	
LOUISVILLE GAS AND ELECTRIC COMPANY	)	
DEFENDANT	)	
	)	
ROBERT T. GALLAGHER	)	
COMPLAINANT	)	
v.	)	CASE NO. 2004-00451
	)	
KENTUCKY UTILITIES COMPANY	)	
DEFENDANT	)	
	)	
THE CONTINENTAL INN	)	
COMPLAINANT	)	
v.	)	CASE NO. 2004-00458
	)	
KENTUCKY UTILITIES COMPANY	)	
DEFENDANT	)	

O R D E R

Between November 15, 2004 and November 24, 2004, the above-named Complainants filed against Louisville Gas and Electric Company and Kentucky Utilities Company ("LG&E/KU") three separate formal complaints. On December 6, 2004, LG&E filed a motion requesting that the above-captioned cases be held in abeyance and that the Commission schedule an informal conference to discuss LG&E's policies regarding

terms and conditions of service. LG&E claims that the conference will “serve to resolve the above listed Cases as well as potential new complaints involving similar policies.”<sup>1</sup>

The Commission denies LG&E/KU's motion for an informal conference and finds that LG&E/KU should satisfy or answer the matters contained in the complaints. Upon receipt of either the answers or notices of satisfaction to the complaints listed above, the Commission will reconsider LG&E/KU's motion for an informal conference.

IT IS THEREFORE ORDERED that:

1. LG&E/KU's motion to schedule an informal conference and to hold the complaints in abeyance is denied.
2. Within 3 days of the date of this Order, LG&E/KU shall file its responses to the complaints listed above.

Done at Frankfort, Kentucky, this 22<sup>nd</sup> day of December, 2004.

By the Commission

ATTEST:

  
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Executive Director

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<sup>1</sup> Answer of Louisville Gas and Electric Company and Kentucky Utilities Company at 1.