

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

| | | |
|----------------------------|---|---------------------|
| LINDA MANCILLA |) | |
| |) | |
| COMPLAINANT |) | |
| |) | |
| v. |) | CASE NO. 2004-00452 |
| |) | |
| KENTUCKY UTILITIES COMPANY |) | |
| |) | |
| DEFENDANT |) | |

ORDER

On November 15, 2004, Linda Mancilla filed a formal complaint against Kentucky Utilities Company ("KU") alleging that KU had incorrectly required her to pay the unpaid bill of an unrelated party prior to KU connecting service to Ms. Mancilla's new residence at 759 North Main Street, New Castle, Kentucky. Ms. Mancilla requested that the Commission require KU to refund the money, which totaled \$490.61.

KU filed its response to the complaint on December 6, 2004. In its response KU claimed that after review it determined Ms. Mancilla should be refunded the \$490.61. KU stated that it would issue a check for the above amount and requested that Ms. Mancilla and the Commission rescind the formal complaint. KU also requested that Ms. Mancilla return the receipt for the payment in question to KU.

The proposed refund of the \$490.61 appears to satisfy the complaint. Upon receipt of the refund by Ms. Mancilla, and Ms. Mancilla's return of the receipt for the

original payment to KU, the Commission will dismiss this case with prejudice as satisfied and remove it from the Commission's docket.

IT IS THEREFORE ORDERED that:

1. Within 2 days of receipt of this Order, KU shall issue to Ms. Mancilla a check for \$490.61 and shall notify the Commission when the payment is transmitted to Ms. Mancilla.

2. Upon receiving the check for \$490.61, Ms. Mancilla shall return the original receipt for the payment in question to John Wolfram at 220 West Main Street, P.O. Box 32030, Louisville, Kentucky 40232. Ms. Mancilla shall send a letter to the Commission notifying it that the original receipt has been transmitted to LG&E.

Done at Frankfort, Kentucky, this 22nd day of December, 2004.

By the Commission

ATTEST:



Executive Director