

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

LINDA MANCILLA)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 2004-00452
)	
KENTUCKY UTILITIES COMPANY)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

Kentucky Utilities Company ("KU") is hereby notified that it has been named as defendant in a formal complaint filed on November 15, 2004, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, KU is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 24th day of November, 2004.

By the Commission

ATTEST:



Executive Director

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COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

RECEIVED

NOV 15 2004

Linda Mancilla
(Your Full Name)
COMPLAINANT

PSC Consumer Services

VS.
Kentucky Utilities
(Name of Utility)
DEFENDANT

RECEIVED

NOV 15 2004

PUBLIC SERVICE
COMMISSION

COMPLAINT

2004-00452

The complaint of Linda Mancilla
(Your Full Name) respectfully shows:

(a) Linda Mancilla
(Your Full Name)

31 Arvin Ct, Shelbyville Ky
(Your Address)

(b) Kentucky Utilities
(Name of Utility)

Shelbyville, Ky
(Address of Utility)

(c) That: The KU people told me
(Describe here, attaching additional sheets if necessary,

I could not have the
the specific act, fully and clearly, or facts that are the reason

electric turned on in my name
and basis for the complaint.)

at 7:19 P.M. on 12/1/03 New Castle, Ky
until the previous bill was paid

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Formal Complaint

Linda Mancilla vs. KU

Page 2 of 2

I would just like to be
reimbursed for the money I had
to borrow, I should not have
to pay somebody else's light
bill before I could get service.

Wherefore, complainant asks

(Specifically state the relief desired.)

Dated at Shelbyville, Kentucky, this 6 day
(Your City)

of Nov, 19 2004
(Month)

Linda Mancilla
(Your Signature)

(Name and address of attorney, if any)

Before the Public Service Commission

(Insert name of complainant))
Complainant)
) No. _____
vs.) (To be inserted by
) the secretary
(Insert name of each defendant))
Defendant)

COMPLAINT

The complaint of (here insert full name of each complainant) respectfully shows:

- (a) That (here state name, occupation and post office address of each complainant).
- (b) That (here insert full name, occupation and post office address of each defendant).

(c) That (here insert fully and clearly the specific act or thing complained of, such facts as are necessary to give a full understanding of the situation, and the law, order, or rule, and the section or sections thereof, of which a violation is claimed).

WHEREFORE, complainant asks (here state specifically the relief desired).

Dated at _____, Kentucky, this _____ day
of _____, 19 _____.

(Name of each complainant)

(Name and address of attorney,
if any)