COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ROBERT T. GALLAGHER	
COMPLAINANT)	
v.)	CASE NO. 2004-00451
KENTUCKY UTILITIES COMPANY	
DEFENDANT	

ORDER TO SATISFY OR ANSWER

Kentucky Utilities Company ("KU") is hereby notified that it has been named as defendant in a formal complaint filed on November 15, 2004, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, KU is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 24th day of November, 2004.

By the Commission

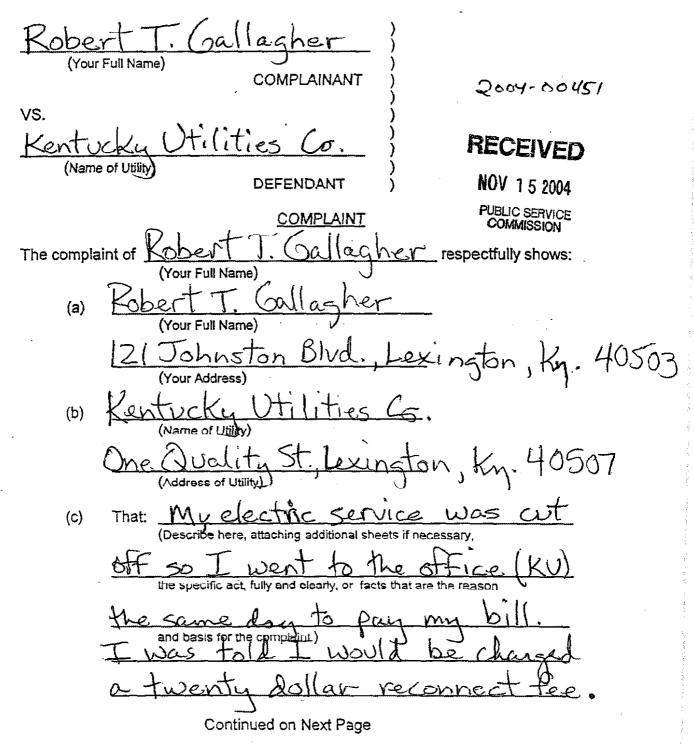
ATTEST:

Executive Director

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:



Formal Complaint

Robert T. Gallagher vs. KU

Page 2 of 2 I paid the Service was hos a restored. Mynext month an additional charge of A 65. I retused 10 after ready has đ O. Dan my account they have T2 am ona never ann Wherefore, complainant asks that 25 9 ord (Specifically state the relief desired.) itional \$65 KU not charge me an add deposit because Unnecessary a H 15 should be "grandfathered in". have a deposit prey alrea account Dated at <u>Alexington</u>, Kentucky, this <u>Studay</u> (Your City) overber, 3004 of 📕 (Month) our Signature

Attorney At La

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Name and address of attorn