

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ROBERT T. GALLAGHER	)	
	)	
COMPLAINANT	)	
	)	
v.	)	CASE NO. 2004-00451
	)	
KENTUCKY UTILITIES COMPANY	)	
	)	
DEFENDANT	)	

ORDER TO SATISFY OR ANSWER

Kentucky Utilities Company ("KU") is hereby notified that it has been named as defendant in a formal complaint filed on November 15, 2004, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, KU is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 24<sup>th</sup> day of November, 2004.

By the Commission

ATTEST:

  
Executive Director

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COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

Robert T. Gallagher )  
(Your Full Name) )  
COMPLAINANT )

VS. )  
Kentucky Utilities Co. )  
(Name of Utility) )  
DEFENDANT )

2004-00451

RECEIVED

NOV 15 2004

PUBLIC SERVICE  
COMMISSION

COMPLAINT

The complaint of Robert T. Gallagher respectfully shows:  
(Your Full Name)

(a) Robert T. Gallagher  
(Your Full Name)

121 Johnston Blvd., Lexington, Ky. 40503  
(Your Address)

(b) Kentucky Utilities Co.  
(Name of Utility)

One Quality St., Lexington, Ky. 40507  
(Address of Utility)

(c) That: My electric service was cut  
(Describe here, attaching additional sheets if necessary,

off so I went to the office (KU)  
the specific act, fully and clearly, or facts that are the reason

the same day to pay my bill.  
and basis for the complaint)

I was told I would be charged  
a twenty dollar reconnect fee.

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Formal Complaint

Robert T. Gallagher vs. KU

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I paid the bill and fee, and service was restored. My next month bill had an additional charge of \$65. I refused to pay it because KU already has a \$50 deposit on my account which they have never used and any additional amount is unnecessary.

Wherefore, complainant asks

that the PSC order

(Specifically state the relief desired.)

KU not to charge me an additional \$65 deposit because it is unnecessary and they already have a deposit from me. My account should be "grandfathered in".

Dated at Lexington, Kentucky, this 8<sup>th</sup> day  
(Your City)

of November, 2004  
(Month)

x Robert T. Gallagher  
(Your Signature)

Robert T. Gallagher  
(Name and address of attorney, if any)

Attorney At Law