

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

SOUTHEAST TELEPHONE COMPANY	)	
	)	
COMPLAINANT	)	
	)	
v.	)	CASE NO. 2004-00093
	)	
KENTUCKY ALLTEL, INC.	)	
	)	
DEFENDANT	)	

FIRST DATA REQUEST OF COMMISSION STAFF  
TO KENTUCKY ALLTEL, INC.

Pursuant to 807 KAR 5:001, Commission Staff requests that Kentucky ALLTEL, Inc. ("ALLTEL") file the original and four copies of the following information within 10 days of the date of this request, with a copy to all parties of record. Each copy of the information requested should be placed in a bound volume with each item tabbed. When a number of sheets are required for an item, each sheet should be appropriately indexed, for example, Item 1(a), Sheet 2 of 6. Include with each response the name of the witness who will be responsible for responding to questions relating to the information provided. Careful attention should be given to copied material to ensure its legibility.

1. On a separate page for each record, provide a summary of each local service request ("LSR") received from SouthEast Telephone Company ("SouthEast"). Each record should contain, at minimum, the following information:

- a. Date on which the LSR was submitted to ALLTEL. (If submitted more than once, provide the date it was first submitted).
  - b. Unique LSR identification (if available).
  - c. Customer name.
  - d. Service location (address).
  - e. Customer type (e.g., residential, commercial, etc.).
  - f. Provision method (unbundled network element ["UNE"] or resale).
  - g. Service type (description of service/UNEs ordered).
  - h. Date on which LSR was accepted for processing by ALLTEL.
  - i. A full discussion of any and all processing issues (e.g., LSR was initially rejected).
  - j. Current status of LSR (date completed or, if LSR is in process, estimated date of completion).
  - k. The name of SouthEast's contact person for LSR.
  - l. The name of ALLTEL's contact person for LSR.
2. Attach to each summary LSR record any and all information documenting the submission and processing of the LSR (e.g., request forms, e-mails, facsimiles, call logs, data entry forms, system records, etc.).



Beth O'Donnell  
Executive Director  
Public Service Commission  
P. O. Box 615  
Frankfort, KY 40602

DATED June 22, 2004

cc: All Parties