

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

RUDOLPH'S, INC.	)	
	)	
COMPLAINANT	)	
	)	
v.	)	CASE NO. 2004-00001
	)	
BELLSOUTH TELECOMMUNICATIONS, INC.	)	
	)	
DEFENDANT	)	

O R D E R

On December 29, 2003, Rudolph's, Inc. ("Rudolph's") filed a formal complaint against BellSouth Telecommunications, Inc. ("BellSouth") alleging that a T1 line BellSouth provides to Rudolph's is defective and loses service frequently. Rudolph's requests that the Commission order BellSouth to install a redundant T1 line to minimize service outages. A copy of the complaint is attached as Appendix A.

BellSouth filed its response to the complaint,<sup>1</sup> alleging that BellSouth owns the T1 line but that Qwest Communications International ("Qwest") is the customer of record for the BellSouth T1 circuit.

The Commission finds that Qwest is a necessary and indispensable party to this case and shall be made a party. The Commission also finds that an informal conference is necessary for the resolution of this matter.

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<sup>1</sup> Attached as Appendix B.

IT IS THEREFORE ORDERED that:

1. Qwest is hereby named a full party to this case and shall, within 10 days of the date of this Order, file a response to the allegations contained in Rudolph's complaint.

2. All parties shall appear for an informal conference on March 18, 2004, at 1:00 p.m., Eastern Standard Time, in Conference Room 2 of the Commission's offices at 211 Sower Boulevard, Frankfort, Kentucky.

Done at Frankfort, Kentucky, this 4<sup>th</sup> day of March, 2004.

By the Commission

ATTEST:

*Deputy* Wm H. I. Bowker  
Executive Director

APPENDIX A

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE  
COMMISSION IN CASE NO. 2004-00001 DATED March 4, 2004

(See document named 200400001\_03042004apx.pdf" for Appendix.)

APPENDIX B

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE  
COMMISSION IN CASE NO. 2004-00001 DATED March 4, 2004

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