

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ROBERT W. LONG)	
)	
COMPLAINANT)	
v.)	CASE NO. 2003-00039
)	
NORTHERN KENTUCKY WATER DISTRICT)	
)	
DEFENDANT)	

ORDER

On January 23, 2003, Robert W. Long filed a complaint with the Commission against Northern Kentucky Water District (NKWD), alleging, among other things, that the water pressure in his home and in the homes of his neighbors on Center Street in Covington, Kentucky does not meet minimum pressure standards. Mr. Long alleges that representatives of NKWD have acknowledged the inadequacy and have promised for several years to remedy the situation. He asks that his water pressure be increased to minimum standards and that NKWD be penalized.

The Commission also received a copy of a letter dated January 30, 2003 to Mr. Long from Amy Kramer, P.F., Design Engineering Manager of NKWD, stating that the water district has secured the water main easement necessary to begin the construction of a new water main that will increase the pressure in the Center Street area. The letter also states that construction will begin soon, pending favorable weather, and requests feedback from area residents following the completion of the planned construction project.

On February 10, 2003, the Commission entered an Order directing NKWD to file a response to the complaint within 10 days of the date of the Commission Order. The February 10, 2003 Order further provided that, within 30 days of the date of the Order, NKWD should file with the Commission a report on its progress in completing the water main to increase water pressure in the Center Street area.

NKWD has timely filed the required documents. It appears from these documents and the record before the Commission that NKWD has completed the construction project and satisfied the complaint. The Commission, moreover, finds that the record is insufficient to support Mr. Long's request that the Commission penalize NKWD.

IT IS THEREFORE ORDERED that this case is dismissed and is removed from the Commission's docket.

Done at Frankfort, Kentucky, this 11th day of April, 2003.

By the Commission

ATTEST:


Executive Director