

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ROBERT W. LONG)	
)	
COMPLAINANT)	
)	CASE NO.
VS.)	2003-00039
)	
NORTHERN KENTUCKY WATER DISTRICT)	
)	
DEFENDANT)	

O R D E R

On January 23, 2003, Robert W. Long filed the attached complaint¹ against Northern Kentucky Water District, alleging, among other things, that the water pressure in his home and in the homes of his neighbors on Center Street, Covington, Kentucky does not meet minimum standards. Mr. Long alleges that representatives of Northern Kentucky Water District have acknowledged the inadequacy and have promised over a period of years to remedy the situation. He asks that his water pressure be increased to minimum standards and that Northern Kentucky Water District be penalized.

The Commission has also received a copy of a letter dated January 30, 2003, from Amy Kramer, P.F., Design Engineering Manager, Northern Kentucky Water District, to Mr. Long² stating that the water district has secured the water main easement necessary to begin the construction of a new water main that will increase the pressure in the Center Street area. The letter goes on to state that construction will begin soon,

¹ Attachment 1 hereto.

² Attachment 2 hereto.

pending favorable weather, and requests feedback from area residents following the completion of the planned construction.

It appears that Northern Kentucky Water District is taking measures to improve service to complainant's area. However, pursuant to 807 KAR 5:001, Section 12, Complainant has stated a prima facie case. Accordingly, the Commission issues this Order requiring a response to the complaint from Northern Kentucky Water District within 10 days from the date this Order is served; in addition, Northern Kentucky Water District should file in this docket, no later than 30 days from the date of this Order, a complete report of its progress in completing the water main to increase water pressure in the Center Street area.

IT IS THEREFORE ORDERED that:

1. Northern Kentucky Water District shall file a written response to the complaint, within 10 days of service of this Order, fully explaining the actions it is taking to satisfy the matters complained of and providing such additional answer to the complaint as it deems necessary.

2. No later than 30 days from the date of this Order, Northern Kentucky Water District shall file a complete report of its progress in completing the water main to increase water pressure in the Center Street area of Covington, Kentucky.

3. Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 10th day of February, 2003.

By the Commission

ATTEST:


Executive Director

See document named 200300039apx_021003.pdf for appendix.