

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE TARIFF FILING BY ATMOS ENERGY)	
CORPORATION TO REFLECT AND DEFINE)	
THE PRACTICE OF SOFT CLOSE USED)	CASE NO.
WHEN TERMINATING RESIDENTIAL)	2002-00371
SERVICE AT A PREMISES AT THE REQUEST)	
OF THE CUSTOMER)	

O R D E R

On September 16, 2002, Atmos Energy Corporation, formerly Western Kentucky Gas (Atmos), filed proposed revisions to its tariff, effective October 16, 2002, that would reflect and define the practice of Soft Close. Soft Close is a term used when terminating residential service at a premises at the request of the customer by terminating the customer s account rather than turning off the gas flow. On October 11, 2002, the Commission suspended Atmos s tariff proposal for 5 months up to and including March 15, 2003. The Attorney General of the Commonwealth of Kentucky, through his Office of Rate Intervention (AG), was granted intervention in this proceeding.

On January 14, 2003 and March 20, 2003, informal conferences were held at the Commission s offices. As a result of the informal conferences, Atmos supplied additional information and submitted a revised tariff.

Based on the evidence of record and being otherwise sufficiently advised, the Commission finds that the Soft Close procedure proposed by Atmos on May 13, 2003

is reasonable and should be approved for termination of residential service on and after June 1, 2003.

IT IS THEREFORE ORDERED that Atmos s May 13, 2003 proposed tariff setting forth its Soft Close procedure is approved, effective with termination of residential service on and after June 1, 2003.

Done at Frankfort, Kentucky, this 30th day of May, 2003.

By the Commission

ATTEST:


Deputy Executive Director