COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

NORTH CENTRAL COMMUNICATIONS, INC.) COMPLAINANT) CASE NO. V. 2002-00334 KENTUCKY ALLTEL, INC.) DEFENDANT)

North Central Communications, LLC (North Central Communications) filed a formal complaint against Kentucky ALLTEL, Inc. (ALLTEL) alleging that ALLTEL failed provide reliable permanent number portability causing North Central to Communications customers to experience service interruption. Within days of filing the complaint, North Central Communications filed a letter asserting that the issue might have been resolved. However, due to the potentially repetitive nature of the violations alleged in the complaint, the Commission ordered ALLTEL to respond in writing. ALLTEL filed a reply indicating that the problems had been solved. By Order dated October 18, 2002, the Commission reiterated its original conclusion. Because of the potentially repetitive nature of the alleged violations, and because of their potential harm to competitive carriers, ALLTEL was ordered to explain in detail the number portability errors as well as the nature of the switch translation problem at issue.

ALLTEL has now complied. The problems complained of by North Central were due to a manufacturer's specific translation issue which has been resolved. Moreover, ALLTEL asserts that its predecessor had incorrectly established local routing numbers. These issues appear to have now been fully satisfied and explained. Accordingly, the September 18, 2002 formal complaint and motion for emergency relief of North Central Communications are hereby dismissed as satisfied.

BE IT SO ORDERED.

Done at Frankfort, Kentucky, this 18th day of December, 2002.

By the Commission

ATTEST:

Travas DD ~____

Executive Director