

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CLARENCE E. BOWLIN, JR.	)	
	)	
COMPLAINANT	)	
	)	
v.	)	CASE NO. 2001-065
	)	
LOUISVILLE GAS AND ELECTRIC COMPANY	)	
	)	
DEFENDANT	)	

O R D E R

On March 14, 2001, Clarence E. Bowlin, Jr. filed a formal complaint against Louisville Gas and Electric Company ("LG&E"), alleging that LG&E improperly charged him for gas consumption between November 3, 2000 and February 6, 2001. Complainant asks that the Commission order LG&E to correct its billing to reflect the proper estimated usage during the 3-month period.

Complainant alleges that LG&E estimated his gas usage for a 3-month period and that, when LG&E read his meter on February 6, 2001, the "true-up" or adjustment for actual consumption was calculated at the rates LG&E was charging in February. Complainant alleges that this is an inaccurate charge for his consumption because a portion of his consumption during the 3-month period occurred when LG&E's rates for gas were lower. Complainant claims that LG&E should adjust his gas bill to reflect a portion of the gas consumption at a lower rate.

On March 28, 2001, the Commission entered an Order directing LG&E to satisfy or answer the complaint. LG&E filed its answer on April 9, 2001. In its answer, LG&E claims that its meter readers were unable to read Complainant's meter on December 6, 2000 and January 8, 2000, the usual meter reading days between November 3, 2000 and February 6, 2001, because of the presence of Complainant's dogs. During this period, LG&E estimated Complainant's gas bill but, due to a billing error, Complainant's bills registered no gas consumption and he was charged nothing. When LG&E read Complainant's meter on February 6, 2001, it billed Complainant for all consumption between November 3, 2000 and February 6, 2001. LG&E claims it incorrectly calculated Complainant's bill by applying the Gas Supply Cost Component effective on February 6, 2001. In order to correct this error, LG&E adjusted Complainant's bill to reflect the applicable Gas Supply Cost Component at the time of consumption. LG&E adjusted the bill by estimating Complainant's consumption during the billing periods and adjusting consumption for the unusually cold weather in December. LG&E's calculations resulted in a \$11.56 credit on Complainant's bill.

Complainant has notified the Commission in writing that he would like to withdraw his complaint against LG&E because he is satisfied with LG&E's adjustment. Complainant states in this letter that he reserves the right to reopen the complaint if LG&E repeats its errors. The Complainant is hereby notified that he may not reopen this specific complaint. However, Complainant, like other consumers, retains the right to lodge complaints based on future occurrences.

Pursuant to 807 KAR 8:001, Section 12(5), upon a defendant's satisfaction of a complaint, no further proceedings are necessary. LG&E has provided the relief

Complainant requested. Accordingly, this case should be removed from the Commission's docket without further Order.

The Commission, having reviewed the record herein and having been otherwise sufficiently advised, HEREBY ORDERS that this case is closed and is removed from the Commission's docket.

Done at Frankfort, Kentucky, this 3<sup>rd</sup> day of May, 2001.

By the Commission

ATTEST:

  
Executive Director