

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

LEAST COST ROUTING, INC.	)	
	)	
	)	CASE NO.
_____	)	2000-416
	)	
ALLEGED VIOLATION OF KRS 278.535	)	

O R D E R

Least Cost Routing, Inc. ("LCR") is a communications provider as defined in KRS 278.535(1)(a) and is subject to the Commission's jurisdiction.

KRS 278.535(1)(a) provides statutory procedures for the proper changing of any Kentucky customer's primary telecommunications carrier.

On or about May 24, 2000, Ms. Elizabeth Pollitt, 8018 Hope Drive, Maysville, Kentucky 41506, reported to Commission Staff by telephone that the long-distance carrier for her home and her husband's workplace had been changed from AT&T to LCR without Ms. Pollitt's or her husband's authority or permission. Ms. Pollitt's telephone numbers are 606-564-4452 and 606-564-6977.

After investigation, Commission Staff has been unable to obtain or secure any written authorization or electronically recorded authorization of Ms. Pollitt or her husband by which either properly authorized the carrier change.

Based on the foregoing allegations and on the results of the investigations by the Commission Staff, the Commission, on its own motion, HEREBY ORDERS that:

1. Within 30 days of the date of receipt of this Order, LCR shall submit to the Commission a response to the allegation stated above.

2. LCR shall appear on December 5, 2000 at 9:00 a.m., Eastern Standard Time, in Hearing Room 1 of the Commission's offices at 211 Sower Boulevard, Frankfort, Kentucky for the purpose of showing cause why it should not be subject to penalties pursuant to KRS 278.990(1) and KRS 278.535(6) for the alleged violation of law described herein.

3. Any request for an informal conference with the Commission Staff to consider any matter which would expedite the handling or disposition of this proceeding shall be filed with the Commission no later than 30 days from the date of receipt of this Order.

Done at Frankfort, Kentucky, this 12<sup>th</sup> day of September, 2000.

By the Commission

ATTEST:

  
Executive Director