## COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

| In the Matter of:                   |                     |
|-------------------------------------|---------------------|
| COMBINED BILLING CORPORATION        | )                   |
|                                     | ) CASE NO. 2000-255 |
| ALLEGED VIOLATION(S) OF KRS 278.535 | )                   |

ORDER

Combined Billing Corporation ("Combined Billing") is a communications provider as defined in KRS 278.535(1)(a), is authorized to do business in Kentucky, and is subject to the Commission's jurisdiction. Combined Billing is a foreign corporation (identification number 0435782) authorized by the Office of the Secretary of State of the Commonwealth of Kentucky to do business in Kentucky as of July 14, 1997. The records maintained by the Office of Secretary of State show that the principal place of business for Combined Billing is 6141 Mears Court, Clearwater, Florida 34620 and show that the registered agent is Stephen A. Schwager, 650 Starks Building, Louisville, Kentucky 40202-2509.

KRS 278.535(1)(a) prescribes statutory procedures for the proper changing of any Kentucky customer's primary telecommunications carrier.

1. On or about April 17, 2000, Jim Hedrick reported to Commission Staff by letter that his long-distance carrier had been changed from Sprint to Combined Billing without his authority or permission. Mr. Hedrick's telephone number is 606-282-4600.

2. After investigation, Commission Staff has been unable to obtain or secure

any written authorization or electronically recorded authorization of Mr. Hedrick properly

authorizing the carrier change.

Based on the foregoing allegations and on the results of the investigation by the

Commission Staff, the Commission, on its own motion, HEREBY ORDERS that:

1. Combined Billing Corporation shall submit to the Commission within 30

days of the date of receipt of this Order a response to the allegations stated above.

2. Combined Billing Corporation shall appear on October 12, 2000 at 9:00

a.m., Eastern Daylight Time, in Hearing Room 1 of the Commission's offices at 211

Sower Boulevard, Frankfort, Kentucky for the purpose of showing cause why it should

not be subject to penalties, pursuant to KRS 278.990(1) and KRS 278.535(6), for the

alleged violations of law described herein.

3. Any request for an informal conference with the Commission Staff to

consider any matter which would expedite the handling or disposition of this proceeding

shall be filed with the Commission no later than 30 days from the date of receipt of this

Order.

Done at Frankfort, Kentucky, this 16<sup>th</sup> day of August, 2000.

By the Commission

ATTEST:

Executive Director