COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MCI WORLDCOM COMMUNICATIONS, INC. D/B/A MCI WORLDCOM, INC. A/K/A MCI WORLDCOM)))
) CASE NO. 2000-135
ALLEGED VIOLATION(S) OF KRS 278.535 SWITCHING OF TELECOMMUNICATIONS PROVIDER)))

<u>ORDER</u>

This is a case in which several consumers allege that MCI WorldCom Communications, Inc. ("MCI WorldCom") switched their long-distance providers without authorization. The Commission entered an Order on March 24, 2000, directing MCI WorldCom to show cause why it should not be found in violation of KRS 278.535 and KRS 278.990.

On April 17, 2000, MCI WorldCom responded to the Order. MCI WorldCom claimed that it had proper authorization to switch long-distance providers in each of the alleged counts contained in the March 24, 2000 Order. MCI WorldCom also requested an informal conference with Commission Staff. An informal conference took place on August 22, 2000.

As a result of the informal conference and ongoing negotiations, a settlement agreement, attached hereto, was reached. The agreement constitutes a reasonable and expeditious way of settling this matter, and should therefore be approved. In

addition, the Commission notes with approval MCI WorldCom's changes in its business

structure to preclude slamming occurrences and its cooperation and candor during the

formal process.

Based upon the foregoing, and the Commission being otherwise sufficiently

advised, IT IS HEREBY ORDERED that:

1. The attached settlement agreement is accepted and adopted by the

Commission.

2. Within 30 days of the date of this Order, MCI WorldCom shall tender the

agreed upon payment of \$1,000.00 in the form of a cashier's check made payable to

"Treasurer, Commonwealth of Kentucky," to the Office of the General Counsel, Public

Service Commission, 211 Sower Boulevard, P.O. Box 615, Frankfort, Kentucky 40602.

3. Upon receipt of the agreed upon payment, this case shall be dismissed

and removed from the Commission's Docket.

Done at Frankfort, Kentucky, this 20th day of December, 2000.

By the Commission

ATTEST:

Executive Director

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 2000-135 DATED 12/20/2000