

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JOSEPH L. FRANKLIN	)	
	)	
COMPLAINANT	)	
	)	
v.	)	CASE NO. 99-301
	)	
BELLSOUTH TELECOMMUNICATIONS	)	
INC. AND GTE SOUTH INCORPORATED	)	
	)	
DEFENDANTS	)	

O R D E R

On January 24, 2000, the Commission entered an Order dismissing the complaint of Joseph L. Franklin against BellSouth Telecommunications, Inc. ("BellSouth") and GTE South Incorporated ("GTE"). Franklin had alleged problems associated with BellSouth's assignment of the telephone number 502/231-5100. The Commission found that there was no indication of trunking arrangement problems between GTE and BellSouth that would cause the difficulties asserted by Franklin.

On January 31, 2000, the Commission received a letter from Franklin requesting reconsideration of its decision. Franklin contends that a 1995 letter from GTE referred to trunking arrangement difficulties. This 1995 letter may have concerned difficulties associated with implementing ten-digit intraLATA calling. There are no current problems associated with such calling patterns, as evidenced by a lack of widespread

service problems. Trunking arrangement errors would affect many more customers than the complainant.

However, to ensure that no current trunking problems exist, BellSouth and GTE should check their respective networks and verify through an affidavit that no errors regarding calls associated with 231-5100 are occurring.

Accordingly, IT IS THEREFORE ORDERED that:

1. The request for reconsideration is granted to the limited extent that BellSouth and GTE check their respective networks and, within 20 days of the date of this Order, verify by affidavit that no routing problems exist between 502/231-5100 and 606/231-5100.

2. Upon receipt of the verification ordered herein, this complaint shall be dismissed without further Order.

Done at Frankfort, Kentucky, this 17<sup>th</sup> day of February, 2000.

By the Commission

ATTEST:

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Executive Director