## COMMONWEALTH OF KENTUCKY

## BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CENTER SERVICES INCORPORATED )	1
COMPLAINANT )	
v. )	CASE NO. 98-172
HIMA-SIBERT WATER DISTRICT	
DEFENDANT )	! 

## ORDER

IT IS HEREBY ORDERED that Hima-Sibert Water District (District) shall file the original and four (4) copies of the following information with the Commission with a copy to the Complainant by no later than 14 days from the date of this Order:

- 1. Provide the results of the annual meter tests taken pursuant to the District's Rules and Regulations, Section I and 807 KAR 5:066, Section 15(3), for the meter located at Center Services Incorporated (Complainant) from 1994 through 1998.
- 2. Provide the results of the meter tests conducted to determine the average meter error pursuant to 807 KAR 5:066, Section 15(4).
- 3. Provide documentation of any written notices sent to the Complainant regarding meter tests, meter accuracy, or a non-operating meter.
- 4. When and by whom was the original meter replaced with a new meter? Provide copies of any work orders related to the meter replacement.
- 5. Provide copies of all bills sent to the Complainant from 1994 through February 1999.

6. How long was water usage estimated for the Complaint as a result of the non-operating meter?

7. Does the District have a leak adjustment policy? If so, provide a detailed explanation of the policy and its application.

8. Does the District have a procedure for monitoring customer usage pursuant to 807 KAR 5:006, Section 10(3)? If so, provide a detailed explanation of the procedures used to monitor customer usage.

Done at Frankfort, Kentucky, this 9<sup>th</sup> day of March, 1999.

	By the Commission	
ATTEST:		
Executive Director		
EXECUTIVE DIFECTOR		