### COMMONWEALTH OF KENTUCKY

## BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

REGINA LEE JONES	)
COMPLAINANT	)
v.	) CASE NO. 98-332 )
WESTERN ROCKCASTLE WATER ASSOCIATION	)
DEFENDANT	)

#### ORDER TO SATISFY OR ANSWER

Western Rockcastle Water Association ("Western Rockcastle Water") is hereby notified that it has been named as defendant in a formal complaint filed on June 22, 1998, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, Western Rockcastle Water is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 26th day of June, 1998.

PUBLIC SERVICE COMMISSION

Chairmag

Vice Chairman

Commissioner

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Executive Director

# COMMONWEALTH OF KENTUCKY

# BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:
REGINA LEE JONES  (Your Full Name)  COMPLAINANT
vs. ) CASE 98-332
Western Rakcastle Water Assa.  (Name of Utility)  DEFENDANT  )
COMPLAINT
The complaint of REGINA LEE JONES respectfully show (Your Full Name)
(a) REGINA LEE JONES (Your Full Name)
PO BOX 712 Mt VECNON, KV 40456  (Your Address)  RECEIVED  JUN 2 2 1998
(b) WESTERN ROCKCASTLE WATER ASSO. PUBLIC SERVICE COMMISSION
Hwy 150 Brodhead 40409 (Address of Utility)
(c) That: Dhard Paid For a Water Meter (Describe here, attaching additional sheets if
and 200 Feet of Pipo Ling. But, necessary, the specific act, fully and clearly, or facts
Univer Burton Refuses to put it in that are the reason and basis for the complaint.)
that are the reason and basis for the complaint.)

PIEQ: NA JONES VS WESTERN ROCKCOSTE WATER ASSOC.
Page 2
Denner Stated he would not hook us
on to the Line any where He has
our Money now I would Like the
Service I paid for installed 7 bris
Spoke with Denver Several time He
Continues to Refuse us Service.
wherefore, complainant asks To be Able to (Specifically state the
(Specifically state the
obtain lity water in My home.
. the
Dated at Mf. Norman, Kentucky, this 19th day (Your City)
of <u>Suns</u> , 1998.
(Month) Rainia Lo GAOS
(Your Signature)

Pormal Complaint

Our Trailer was Set on San 9, 1998
We have been truing since that time
to get Cety water. It is hard
to have on our new home without
runners water.
We have Spoke with City officials
and have been told that Danvell.
Had told our country Judge Exec.
Carlottis that he would not install
the Services.
Why Expand the Water Assoc.
If They want provide Service.
For the one's that they can But,
refuse to do Sec.

Thank you For Your Jins and holp in this Matter.

Regina + Carlos Jones

P.D. BOX 7/2 ml. rernon, KY 40456 RECEIVED

JUN 22 1998

PUBLIC SERVICE COMMISSION 3-332