

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

PETER CONOVER)
)
 COMPLAINANT)
)
v.) CASE NO. 98-160
)
GTE SOUTH INCORPORATED)
)
 DEFENDANT)

ORDER TO SATISFY OR ANSWER

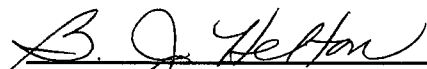
GTE South Incorporated ("GTE South") is hereby notified that it has been named as defendant in a formal complaint filed on March 19, 1998, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, GTE South is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

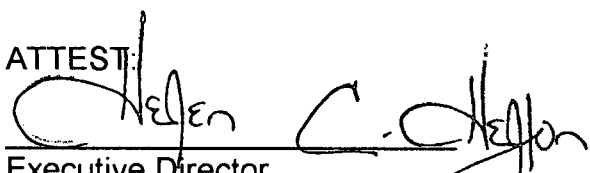
Done at Frankfort, Kentucky, this 14th day of April, 1998.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST: 
Executive Director

RECEIVED

MAR 19 1998

PUBLIC SERVICE COMMISSION

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

<u>PETER Conover</u>)
(Your Full Name))
COMPLAINANT)
VS.)
<u>G.T.E. Phone Co.</u>)
(Name of Utility))
DEFENDANT)

CASE: 98-160

COMPLAINT

The complaint of Peter Conover respectfully shows:
(Your Full Name)

(a) Peter Conover
(Your Full Name)
128 Westgate Drive Lexington Ky
(Your Address)

(b) G.T.E. Phone Co.
(Name of Utility)
318 East Main St. Lexington Ky. 40507
(Address of Utility)

(c) That: Please see attached
(Describe here, attaching additional sheets if necessary,
the specific act, fully and clearly, or facts that are the reason
and basis for the complaint.)

Formal Complaint

Peter Conover vs. G,T,E, Phone Co.

Page 2 of 2

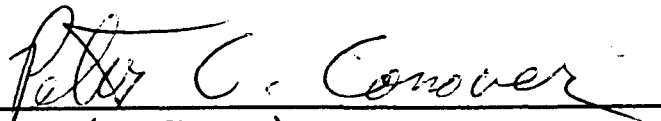
G,T,E, Continued charging me for the service
but at business rates. On October 18,1997, I submitted a
verbal and a written request to cancel service beford the
business rates went into effect (see attached letter).

Wherefore, complainant asks _____
(Specifically state the relief desired.)

I Peter Conover requests that the Public Service Commission
grant relief from G.T.E. Phone Co. in the amount of \$1,408.02

Dated at Richmond, Kentucky, this 9th day
(Your City)

of March, 1998.
(Month)


(Your Signature)

(Name and address of attorney, if any)

10/18/97

TO WHOM IT MAY CONCERN AT GTE:

It has been brought to my attention by Marshall Goodnight of your intentions to change my residential lines to business lines and that there will be an increase in rate. It is my wish that all lines on the hunting group (starting with 252-7333) be terminated at once.

Sincerely,

A handwritten signature in cursive script that reads "Pete Conover". The signature is written in dark ink and is positioned above a horizontal line.

Pete Conover



TELEPHONE NUMBER [REDACTED]

PAGE 1 OF 4

BILL DATE January 13, 1998

Helpful numbers

BILLING SUMMARY

PETER CONOVER

GTE billing questions
1 800 483-5300

Previous charges	
Amount of last bill	\$ 1408.02
No payment received.	.00
Amount past due	\$ 1408.02

GTE repair call
Customer Care
1 800 483-2000

Current charges	
Total current charges	\$.00

Total amount due	\$ 1408.02
Please pay upon receipt	

To order GTE services
1 800 483-5300

- FINAL BILL -
Full payment for your previous bill has not been received. Total amount is due upon receipt.

Please see reverse side for additional information.

Detach and return this section with your check payable to GTE.

2115HBRDA1
20 KY \$101
[REDACTED]

TELEPHONE NUMBER

NON-PUBLISHED

Please pay this amount. ▶

Total amount due	\$ 1408.02
Please pay upon receipt	

It's our privilege to serve you.

KS0113-6.170.48752 1 AT 0.254

F 01/23/98

PETER CONOVER
128 WESTGATE DR
LEXINGTON KY 40504-1417



|||||
GTE South
P.O. Box 31122
Tampa, FL
33631-3122

