## COMMONWEALTH OF KENTUCKY

### BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

# INVESTIGATION INTO THE ASSIGNMENT OF ABBREVIATED N11 DIALING CODES

#### ) ADMINISTRATIVE ) CASE NO. 343

## <u>O R D E R</u>

On June 21, 1995, the Commission required Cincinnati Bell Telephone Company ("Cincinnati Bell") to allocate 311 to the Kentucky Transportation Cabinet ("Transportation Cabinet") for its public service project entitled Advanced Regional Traffic Interactive Management Information System ("ARTIMIS"). The Commission determined that the allocation of 311 was in the best interest of Kentucky telephone users and ordered the assignment of 311 for a period of two years. The Transportation Cabinet requested and was granted an extension of the trial period for the 311 dialing code. Because the Federal Communications Commission ("FCC") has allocated the 311 dialing code on a nationwide basis for non-emergency police calls, the Transportation Cabinet is requesting the 211 dialing code be assigned to it.

On August 13, 1997, the Transportation Cabinet filed extensive information regarding Traveler Telephone Information in Northern Kentucky. The Transportation Cabinet has requested that it be awarded the use of the 211 dialing code on a permanent basis to provide Telephone Traveler Information in the Kentucky portion of the Cincinnati Bell service area. Moreover, the Kentucky Transportation Cabinet requested the Commission enjoin Cincinnati Bell from assessing a business opportunity fee for the provision of the dialing code.

Cincinnati Bell has requested the establishment of a procedural schedule with discovery in December and a hearing scheduled for the first quarter of 1998. Cincinnati Bell is willing for the trial period to be extended while these issues are resolved. However, the Ohio Public Utilities Commission awarded the 211 dialing code to the Ohio Transportation Cabinet for a two-year trial period.<sup>1</sup>

The Commission finds, after considering all filed information, that Cincinnati Bell should provide the 211 dialing code to the Kentucky Transportation Cabinet for the Traveler Telephone Information for a two-year trial period in conjunction with the Ohio Public Utilities Commission Order. Moreover, there should be an informal conference to discuss all issues related to the business opportunity fee assessed by Cincinnati Bell for the use of the dialing code.

IT IS THEREFORE ORDERED that:

1. The trial for the N11 dialing code for Traveler Telephone Information in Northern Kentucky shall be extended to October 31, 1999.

2. The Transportation Cabinet shall be assigned the 211 dialing code for the trial period rather than the 311 dialing code.

3. An informal conference shall be held on Tuesday, December 2, 1997 at 10:00 a.m., Eastern Standard Time, in Conference Room 1 of the Commission's offices at 730 Schenkel Lane, Frankfort, Kentucky.

<sup>&</sup>lt;sup>1</sup> Case No. 93-1799-TP-COI, In the Matter of the Commission Investigation Into the Allocation of Abbreviated Dialing Arrangements, Such as N-1-1, <u>Opinion and Order</u> (September 4, 1997, at 16).

Done at Frankfort, Kentucky, this 14th day of November, 1997.

# PUBLIC SERVICE COMMISSION

letter <u>B</u> Chairman

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Vice Chairman

Commissioner

ATTEST: **Executive Director**