

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF TOUCH 1 COMMUNICATIONS, INC.)
FOR A CERTIFICATE OF PUBLIC CONVENIENCE AND) CASE NO.
NECESSITY TO OPERATE AS A RESELLER OF INTRASTATE) 96-275
TELECOMMUNICATIONS SERVICES)

O R D E R

IT IS ORDERED that Touch 1 Communications, Inc. ("Touch 1") shall file the original and ten copies of the following information with the Commission. The information requested herein is due no later than 30 days from the date of this Order.

1. Has Touch 1 or any of its affiliates ever received compensation for providing intrastate telecommunications services in Kentucky?
2. Refer to Original Sheet 8, Section 2.4.7. Rewrite in conformity to 807 KAR 5:006, Section 9, to provide that customer claims may be made in person, by telephone, or in writing.
3. Refer to Original Sheet 18, Section 4.3. Rewrite, in conformity with 807 KAR 5:006, Section 8(3)(h), to provide that a late payment penalty may be assessed only once on any bill for rendered service.
4. Refer to Original Sheet 24, Section 5. Include a statement that all promotional offerings will be submitted to the Kentucky Public Service Commission prior to commencement.

5. Amend tariff to conform with 807 KAR 5:006, Sections 6(3) and 13(1)(a), respectively. The tariff must include a billing format or a description of its contents and the billing format must include a toll free number or method for accepting collect calls for customer inquiries.

Done at Frankfort, Kentucky, this 26th day of July, 1996.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:


Executive Director