COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

| THE APPLICATION OF COMMONWEALTH LONG DISTANCE |) |
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| COMPANY FOR A CERTIFICATE OF PUBLIC CONVENIENCE |) CASE NO. |
| AND NECESSITY TO OPERATE AS A RESELLER OF | 96-190 |
| TELECOMMUNICATIONS SERVICES WITHIN THE STATE |) |
| OF KENTUCKY |) |

ORDER

On May 3, 1996, Commonwealth Long Distance Company ("Commonwealth Long Distance") filed its application with the Commission seeking a Certificate of Public Convenience and Necessity to provide intrastate, long-distance telecommunications services as a reseller within the Commonwealth of Kentucky.

Commonwealth Long Distance is a Pennsylvania corporation proposing to resell the services of carriers currently certified within the Commonwealth of Kentucky in accordance with the terms and conditions set forth in its tariff. Commonwealth Long Distance does not seek authority to provide operator-assisted telecommunications services.

Commonwealth Long Distance employs no intrastate transmission or reception telecommunications equipment or facilities in the performance of its services, and all intrastate facilities, equipment, and networking will be provided by the underlying carrier. Commonwealth Long Distance will not construct any new facilities in the Commonwealth of Kentucky.

The information provided by Commonwealth Long Distance demonstrates its financial, managerial, and technical capability to provide intrastate, long-distance

telecommunications service. The proposed rates filed May 3, 1996, should be approved as the fair, just and reasonable rates to be charged, with the following modifications:

- a) Refer to Original Page 19, Section 3.8.3., Payments and Billing. In compliance with 807 KAR 5:006, Section 8(3) (h), state that "a penalty may be assessed only once on any bill for rendered services. Any payment received shall first be applied to the bill for service rendered. Additional penalty charges shall not be assessed on unpaid penalty charges."
- b) Refer to Original Page 21, Section 3.12., Deposits. In compliance with 807 KAR 5:006, Section 7(a), state that deposit amounts shall not exceed two-twelfths of the customer's actual or estimated annual bill.
- c) Refer to Original Page 28, Section 5.4., Customized Service Packages and Original Page 29, Section 5.5, Promotions. In compliance with 807 KAR 5:006, Section 5(1), state that all customized service packages and promotions shall be submitted to the Commission prior to commencement.
- d) Amend the tariff to comply with 807 KAR 5:006, Sections 6(3) and 13(1)(a), which respectively say that the tariff must include a billing format or its contents and that the billing format must include a toll-free number or method for accepting collect calls for customer inquiries.

In Administrative Case No. 306,¹ the Commission stated the importance of eliminating possible customer confusion arising from the name of the billing service, rather than the name of the provider of telecommunications services, appearing on the bill.

Administrative Case No. 306, Detariffing Billing and Collection Services, Order dated April 30, 1990.

Accordingly, Commonwealth Long Distance should ensure that its name appears prominently on all bills issued to customers for services rendered by it.

The Commission, having considered the application, the information provided by Commonwealth Long Distance, and being otherwise sufficiently advised, HEREBY ORDERS that:

- 1. Commonwealth Long Distance be and it hereby is granted authority to provide intrastate, long-distance telecommunications services within the Commonwealth of Kentucky on and after the date of this Order.
- 2. Commonwealth Long Distance shall comply with the provisions of the Orders in Administrative Case No. 323.²
- 3. Commonwealth Long Distance shall ensure that its name appears prominently on all bills issued to customers for services rendered by it.
- 4. Commonwealth Long Distance's authority to provide service in this Commonwealth is strictly limited to those services described in this Order and in Commonwealth Long Distance's application.
- 5. The rates and charges proposed by Commonwealth Long Distance are hereby approved, with the above-mentioned modifications, as modified per this Order.
- 6. Within 30 days from the date of this Order, Commonwealth Long Distance shall file its tariff sheets in accordance with 807 KAR 5:011.

Administrative Case No. 323, An Inquiry Into IntraLATA Toll Competition, An Appropriate Compensation Scheme for Completion of IntraLATA Calls by Interexchange Carriers, and WATS Jurisdictionality.

Done at Frankfort, Kentucky, this 7th day of June, 1996.

PUBLIC SERVICE COMMISSION

Chairman

Vice Chairman

Commissioner

ATTEST:

Executive Director