

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

WALTER CALLIHAN)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 96-166
)	
AMERICAN ELECTRIC POWER)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

American Electric Power ("AEP") is hereby notified that it has been named as defendant in a formal complaint filed on April 15, 1996, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, AEP is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 3rd day of May, 1996.

PUBLIC SERVICE COMMISSION

Linda K. Brea Shott
Chairman

Ed J. [Signature]
Vice Chairman

Robert M. Davis
Commissioner

ATTEST:

Don Mills
Executive Director

B.D.

RECEIVED

APR 15 1996

PUBLIC SERVICE COMMISSION

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

Walter Callihan
(Your Full Name)
COMPLAINANT
VS.
American Electric
(Name of Utility)
DEFENDANT

96-166

COMPLAINT

The complaint of Walter Callihan
(Your Full Name) respectfully shows:

(a) Walter Callihan
American Electric
(Your Full Name)

P.O. Box 17 Argyle Ky 4121
(Your Address)

(b) American Electric Co.
(Name of Utility)

Ashland Ky
(Address of Utility)

(c) That: on or about April 8, 1996 Walter
(Describe here, attaching additional sheets if

Callihan went to the office of
necessary, the specific act, fully and clearly, (or facts

American Electric Co. to get reconnected
that are the reason and basis for the complaint.)

on a service that had been disconnected

Formal Complaint

Walter Callahan vs American Electric
(Your Name) (Utility Name)

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Linda Wright advised Callahan
that he would have to deposit ~~total~~
150. or more depending on the amount
of work to be done and demanded Walter
Callahan get another inspection although
already been inspected, just discontinued
extra fees

Wherefore, complainant asks that Callahan be
(Specifically state the

Compensated and the electric power
relief desired.)
be turned on with a \$50.⁰⁰ dollar
deposit so the defendant may open
his small produce stand and at know
time run over 50 dollars a month.

Dated at Greenup, Kentucky, this 12 day
(Your City)

of April, 1996
(Month)

Walter Callahan
(Your Signature)

(Name and address of attorney, if any)

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APR 15 1996

PUBLIC SERVICE
COMMISSION

Callahan advised Mrs. Wright that he had only payed \$50.00 previously for the service and she was raising it 3 times a mo. She disputed Callahan's word. Callahan told Wright that she was disputing his word and he didn't like it. She said she could do anything and charge any amount she wanted to and it would be done her way or no way, rules or no rules and told ^{Don} ~~Callahan~~ ^{James} walked over or leave. They would do what they wanted to do and that I couldn't stop them. They both left the front desk and left Callahan standing.

Respectfully, Sub