

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CYNTHIA A. LEWIS)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 96-101
)	
KENTUCKY UTILITIES COMPANY)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

Kentucky Utilities Company ("KU") is hereby notified that it has been named as defendant in a formal complaint filed on March 11, 1996, a copy of which is attached hereto.

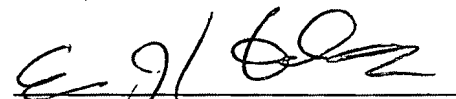
Pursuant to 807 KAR 5:001, Section 12, KU is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 26th day of March, 1996.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:


Executive Director

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

MAR 11 1996

PUBLIC SERVICE
COMMISSION

In the Matter of:

Cynthia A Lewis
(Your Full Name)
COMPLAINANT

vs.

Ky Utilities
(Name of Utility)
DEFENDANT

Case No. 96-101

C O M P L A I N T

The complaint of Cynthia A Lewis respectfully shows:
(Your Full Name)

(a) Cynthia A Lewis
(Your Full Name)

305 Bainbridge Dr # A, Lexington Ky 40509
(Your Address)

(b) Ky Utilities
(Name of Utility)

Vine St, Lexington Ky
(Address of Utility)

(c) That: We received a bill for one month that was
(Describe here, attaching additional sheets if

much higher than we had ever had in the history of
necessary, the specific act, fully and clearly, or facts

(living in our home (we've lived here almost 6 years))
that are the reason and basis for the complaint.)

I called KU they came out read the meter and

Formal Complaint

C. Lewis
(Your Name)

vs

KU, Lex, Ky
(Utility Name)

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determined they had "Over read" the meter. The bill was cut in half. We then received another bill & then the next bill was again a high bill - Over ^{\$}100.00 - we have never had a bill that high the entire time we've lived here. During this bill period we were not even home,

My husband's father was in the hospital in Louisville & passed away Dec 23.

Wherefore, complainant asks That an adjustment
(Specifically state the

be made on the bill.
relief desired.)

✓
KU came out & said the meter was accurate & that it must be a "freak" thing that the bill was high!

Dated at Lexington, Kentucky, this 5th day

of March, 19 96.
(Month)

Cynthia A. Lewis
(Your Signature)

(Name and address of attorney, if any)