COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ERIC D. SWANSON

COMPLAINANT

v.

HAYFIELD UTILITIES, INC.

DEFENDANT

ORDER

CASE NO. 95-592

١

On December 21, 1995, the Commission received a complaint from Eric D. Swanson against Hayfield Utilities, Inc. regarding a bill he had received for sewage service. The bill, which covered a 58 day period, was for \$49.40. According to Mr. Swanson, no sewage was discharged during this period at the residence in question, as no water was used. Mr. Swanson stated that the amount charged him was "excessive and unfair" considering that Hayfield Utilities had incurred no additional expense or liability as a result of providing service to his residence during the billing period.

The Commission is empowered by KRS 278.260 to investigate a complaint against a utility that action taken by it is unreasonable or unjustly discriminatory. Pursuant to Commission regulation 807 KAR 5:001, Section 12(4)(a), upon the filing of a formal complaint, the Commission is to examine whether a <u>prima facie</u> case has been established. If the complaint does not establish a <u>prima facie</u> case, the complainant is to be notified and may be given the opportunity to amend the complaint within a specified time. A

prima facie case is one where sufficient evidence has been produced, if evidence to the contrary is disregarded, to support a favorable finding.

Based upon a review of Mr. Swanson's complaint, the Commission finds that a <u>prima facie</u> case has not been established. KRS 278.160(2) states that:

> No utility shall charge, demand, collect or receive from any person a greater or less compensation for any service rendered or to be rendered than that prescribed in its filed schedules, and no person shall receive any service from any utility for a compensation greater or less than that prescribed in such schedules.

According to Hayfield Utilities' filed schedule (attached), its monthly rate for sewage service to a single family residence is \$24.70. This is a flat rate which is not affected by the amount of sewage discharged. Under Hayfield Utilities' filed schedule, each of its residential customers is charged the same monthly fee regardless of usage.

Mr. Swanson has received a bill covering a period of 58 days, or roughly two months, in the amount of \$49.40. As Hayfield Utilities' monthly rate for sewage service is \$24.70, Mr. Swanson does not appear to have been charged a greater amount for service rendered than that prescribed in Hayfield Utilities' filed schedule. There is therefore no indication that Hayfield Utilities has acted in an unreasonable or unjustly discriminatory manner toward Mr. Swanson, or that the bill in question is "excessive and unfair" as Mr. Swanson suggests.

-2-

As Mr. Swanson has failed to establish a <u>prima facie</u> case, the Commission will hold his complaint for 20 days to give him an opportunity to file additional information to support his claim that Hayfield Utilities has acted in an unreasonable or unjustly discriminatory manner. If no amendment setting forth a <u>prima facie</u> case is received within 20 days, the complaint will be dismissed.

IT IS THEREFORE ORDERED that:

1. Mr. Swanson is granted 20 days from the date of this Order to file an amended complaint stating a <u>prima facie</u> case against Hayfield Utilities that the charge is unreasonable or unjustly discriminatory.

2. If an amended complaint is not filed within 20 days of the date of this Order, the Complaint shall be dismissed without further order of the Commission.

Done at Frankfort, Kentucky, this 18th day of January, 1996.

PUBLIC SERVICE COMMISSION

July K Breat

ATTEST:

Executive Director

Form for filing Rate Schedule	S	For Kentucky	Subdivision & ea in Oldham Count Town or City
		P.S.C. NO. 1	
	 	Ortgine SHEET	NO1
Hayfield Utilities, Inc.	•	CANCELLING P.S.C.	the second se
Name of Issuing Corporation		Onie SHEET	NO. (
		<u> </u>	
C	LASSIFICATION O	F SERVICE	
			RATE PER UNIT
	• •		
RESIDENTIAL RATE:		· · · ·	
Single Family Residential	\$24.70/M	onth	
	(flat ra	te)	
			на стана стана Стана стана стан
	- -		
and the second secon			
: 			
DATE OF ISSUE	# B2	DATE EFFECTIVE	3-29-80 IC SERVICE COMMISSION
ISSUED BY	the	TITLE Preside	
Name of Off Carroll F. Cogan	/		Mar 29, 198
Issued by authority of an Ord in Case No. 7802 dated	der of the Publ 3-29-80		
	▼ 2	PURS	UANT TO 807 KAR 5:011, SECTION 8 (1)
	ATTACHMENT	RY:_	/ tacton

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

Case No. 95-592 In the Matter of: RECEIVED Elic D. Suetonson DEC 21 1995 COMPLAINANT Executive **Director's Office** VS. Hayfield Utitities DEFENDANT COMPLAINT The complaint of Eric D. Swanson respectfully shows: (a) Eric D. Sunnson 7603 Old Dichard Court Lousville, Ky 40222 Hay field Utilities (b) 1365t Matthaws Are That: An Untair Saunge rate is being charged. Describe here Mattaching additional sheets if (C) My Bbill, which covers 58 days, 15th 49,40, No necessary, the specific act, fully and clearly, or facts Saunae Mas distinged during this Deriod, 45 no that are the reason and basis for the complaint. Water was used. I should not be charged

Continued on Next Page

Formal Complaint

ETich Sugarson vs Haufield Utility Name)

Page 2

Such an outrageous amount. This is an excessive and infair rate. The Haufred Altities Co. incorrect No additional expense or liability yet they charge are as if I used the saver every day. A small charge (such as the 10.00 the Water dupt. has) May be indered in order, but 49 the for 58 days is excessive Wherefore, complainant asks The 49.40 Chauges be Seduced to \$ 10.00 Any Such Charges in the totore, where no seenge is discharged, he dealt with likeurse Dated at LOUGUILE , Kentucky, this 19th day of <u>December</u>, 19<u>95</u>.