COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

DOROTHY SIZEMORE)
COMPLAINANT))
v.) CASE NO. 95-581
LICKING VALLEY RURAL ELECTRIC COOPERATIVE CORPORATION))
DEFENDANT) }

O R D E R

IT IS ORDERED that Licking Valley Rural Electric Cooperative Corporation ("Licking Valley") shall file the original and six copies of the following information with the Commission with a copy to all parties of record no later than 20 days from the date of this Order. Licking Valley shall furnish with each response the name of the witness who will be available to respond to questions concerning each item of information requested should a public hearing be scheduled.

- 1. Provide the dates and addresses for all service provided to Diane Sizemore.
- 2. Does Diane Sizemore's account have an unpaid balance? If yes, state the amounts, dates, and addresses at which the balance accrued.
- 3. Provide the dates and addresses for all service provided to Dorothy Sizemore.
- 4. Does Dorothy Sizemore's account have an unpaid balance?

 If yes, state the amounts, dates, and addresses at which the balance accrued.

5. Provide a workpaper showing month-by-month meter readings, KWH usage, and total charges for each account in the name of Diane Sizemore or Dorothy Sizemore.

6. Is Diane Sizemore currently receiving electrical service?

If not, explain why.

7. Has Diane Sizemore's account been adjusted to remove Dorothy Sizemore's past due balance? If not, explain why.

8. When was Licking Valley first advised of a possible error in the disconnection of Diane Sizemore's service?

9. After service was disconnected, when was Licking Valley first advised that Dorothy Sizemore had not moved to Ohio and was still living with Diane Sizemore?

10. Provide a detailed description, including dates, of all conversations and meetings with Diane Sizemore, Dorothy Sizemore, or anyone acting on their behalf regarding reconnection of electric service subsequent to the July 26, 1995 disconnection.

11. Is Diane Sizemore on a life-support system that requires electrical power? If so, provide details of the electrical requirements.

12. Did Licking Valley receive a response to the Life-Support Systems notice sent to the Sizemore residence? If yes, provide a copy and indicate the date of receipt.

Done at Frankfort, Kentucky, this 20th day of February, 1996.

PUBLIC SERVICE COMMISSION

ATTEST:

Executive Director