

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

APPLICATION FOR CERTIFICATE OF PUBLIC CONVENIENCE)
AND NECESSITY TO RESELL TELECOMMUNICATIONS) CASE NO.
SERVICES FOR TOTAL NATIONAL TELECOMMUNICATIONS,) 95-466
INC., DBA TOTAL WORLD TELECOM)

O R D E R

On October 23, 1995, Total National Telecommunications, Inc., d/b/a Total World Telecom ("Total World Telecom") filed its application with the Commission seeking a Certificate of Public Convenience and Necessity to provide intrastate, long-distance telecommunications services as a reseller within the Commonwealth of Kentucky.

Total World Telecom is a Texas corporation proposing to resell the services of carriers currently certified within the Commonwealth of Kentucky in accordance with the terms and conditions set forth in its tariff. Total World Telecom seeks the authority to provide operator-assisted telecommunications services.

Total World Telecom employs no intrastate transmission or reception telecommunications equipment or facilities in the performance of its services, and all intrastate facilities, equipment, and networking will be provided by the underlying carrier. Total World Telecom will not construct any new facilities in the Commonwealth of Kentucky.

The information provided by Total World Telecom demonstrates its financial, managerial, and technical capability to provide

intrastate, long-distance telecommunications service. The proposed rates filed October 23, 1995, as modified on December 14, 1995, should be approved as the fair, just and reasonable rates to be charged. In addition, Commission regulation 807 KAR 5:006, Section 6(3), states that tariffed rules must include a billing format, or its contents. Neither was included in Total World Telecom's proposed tariff. Total World Telecom should, therefore, file its billing format or a description thereof.

In Administrative Case No. 306,¹ the Commission stated the importance of eliminating possible customer confusion arising from the name of the billing service, rather than the name of the provider of telecommunications services, appearing on the bill. Accordingly, Total World Telecom should ensure that its name appears prominently on all bills issued to customers for services rendered by it.

The Commission, having considered the application, the information provided by Total World Telecom, and being otherwise sufficiently advised, HEREBY ORDERS that:

1. Total World Telecom be and it hereby is granted authority to provide intrastate, long-distance telecommunications services within the Commonwealth of Kentucky on and after the date of this Order.

¹ Administrative Case No. 306, Detariffing Billing and Collection Services, Order dated April 30, 1990.

2. Total World Telecom shall comply with the provisions of the Orders in Administrative Case No. 323.²

3. Total World Telecom be and it hereby is granted authority to provide intrastate operator assisted services within the Commonwealth of Kentucky on and after the date of this Order.

4. Total World Telecom shall comply with the provisions of the Orders in Administrative Case No. 330.³

5. Total World Telecom shall ensure that its name appears prominently on all bills issued to customers for services rendered by it.

6. Total World Telecom's authority to provide service in this Commonwealth is strictly limited to those services described in this Order and in Total World Telecom's application.

7. The rates and charges proposed by Total World Telecom are hereby approved as filed on October 23, 1995 and modified on December 14, 1995.

8. Within 30 days from the date of this Order, Total World Telecom shall file its tariff sheets in accordance with 807 KAR 5:011.

9. Within 30 days from the date of this order, Total World Telecom shall file its billing format, or its contents, in accordance with 807 KAR 5:006, Section 6.

² Administrative Case No. 323, An Inquiry Into IntraLATA Toll Competition, An Appropriate Compensation Scheme for Completion of IntraLATA Calls by Interexchange Carriers, and WATS Jurisdictionality.

³ Administrative Case No. 330, Policy and Procedures in the Provision of Operator-Assisted Telecommunications Services, Orders dated March 27, 1991 and May 3, 1991.

Done at Frankfort, Kentucky, this 25th day of January, 1996.

PUBLIC SERVICE COMMISSION

Linda K. Breathitt
Chairman

Ernest Helms
Vice Chairman

Robert M. Davis
Commissioner

ATTEST:

Don Hills
Executive Director