

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

DENNIS VISH

COMPLAINANT

v.

AT&T COMMUNICATIONS OF THE
SOUTH CENTRAL STATES, INC.

DEFENDANT

CASE NO. 95-212

ORDER TO SATISFY OR ANSWER

AT&T Communications of the South Central States, Inc. ("AT&T") is hereby notified that it has been named as defendant in a formal complaint filed on May 8, 1995, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, AT&T is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order. The response shall fully describe the rationale for the practice and customer notice of the tariff change.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 31st day of May, 1995.

ATTEST:

Don Mills
Executive Director

PUBLIC SERVICE COMMISSION

[Signature]
Chairman

Robert M. Davis
Vice Chairman

Linda K. Breathitt
Commissioner

RJ

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

MAY 8 9 55 AM '95

In the Matter of: -

PUBLIC SERVICE
COMMISSION

DENNIS VISH
(Your Full Name)
COMPLAINANT
VS.
AT&T
(Name of Utility)
DEFENDANT

95-212

C O M P L A I N T

The complaint of DENNIS VISH respectfully shows:
(Your Full Name)

(a) _____
(Your Full Name)

(Your Address)

(b) AT&T
(Name of Utility)

P.O. Box 914000
ORLANDO FLA 32891-4000
(Address of Utility)

OR AT&T TELECOMMUNICATIONS
OF THE SOUTH CENTRAL
STATES, INC.
245 W. MAIN ST
FRANKFORT, KY 40601-1847

(c) That: _____
(Describe here, attaching additional sheets if

AT&T CHARGED my BUSINESS VISHS CHEVRON A \$5.00
necessary, the specific act, fully and clearly, or facts
MINIMUM BILLING CHARGE ON AN INTRASTATE CALL
BETWEEN LEXINGTON KY AND LOUISVILLE, KY
that are the reason and basis for the complaint.)
MADE ON 3/29/95 AND THAT SUCH CHARGE IS ILLEGAL
BECAUSE IT IS NOT CONTAINED IN AT&T'S INTRASTATE
TARIFF.

Continued on Next Page

Formal Complaint

(Your Name) VS _____
(Utility Name)

Page 2

Wherefore, complainant asks THAT AT&T BE
(Specifically state the

REQUIRED TO REMOVE THE CHARGE FROM THE
relief desired.)

BILL OR IN THE EVENT THAT THE BILL IS

PAID REFUND THE DIFFERENCE BETWEEN THE
COST OF THE CALL MADE (\$5.58) AND THE \$5.00. FURTHER
THAT AT&T CEASE BILLING THIS CHARGE UNTIL A
LEGAL INTRASTATE TARIFF IS FILED AND APPROVED BY
THE KY PSC AND PROPER NOTICE IS GIVEN TO SUBSCRIBER.

Dated at _____, Kentucky, this _____ day
(Your City)

of _____, 19____.
(Month)

Dennis V. Vash
(Your Signature)

Account Number	Bill Close Date	Payment Due
	4/21/95	5/21/95



VISHS CHEVRON

REF

AT&T Business Long Distance

For Billing Inquiries 1 800 222-3000
To Place an Order 1 800 222-3000
For Repair Service 1 800 222-3000

Total Current Charges	Account Status
MONTHLY CALLS DIRECT DIALED .58 MONTHLY MINIMUM CHARGE 04/24/95 \$4.42 TAXES UTILITY USERS TAX .02 FEDERAL TAX .15 STATE TAX .04 TOTAL CURRENT CHARGES \$5.21	PREVIOUS BALANCE .00 TOTAL CURRENT CHARGES \$5.21 TOTAL AMOUNT DUE \$5.21 Thank you for using AT&T. You are a valued customer.

****IMPORTANT MESSAGES ABOUT YOUR ACCOUNT****

IMPORTANT BILLING CHANGE.

In order to meet the new monthly minimum of \$5, a charge has been applied to your account this month. A charge will occur each month you bill less than \$5. Please see enclosed insert for details.

Please Note: AT&T has changed several of the payment remittance addresses. Please verify whether the changes affect you by comparing the remittance address on this bill with the one on your records and make any necessary changes.

PLEASE REPORT ALL TELEPHONE LINE OR CALLING CARD ADDITIONS, DELETIONS OR CHANGES DIRECTLY TO AT&T, BY CALLING 1 800 298-6595.

MAKE CHECKS PAYABLE TO AT&T. PLEASE INCLUDE YOUR ACCOUNT NUMBER ON PAYMENT.
TO ENSURE PROPER CREDIT, PLEASE DETACH THIS PORTION AND RETURN WITH REMITTANCE.

048071 1 ZP .267 F19



VISHS CHEVRON
2398 NICHOLASVILLE RD
LEXINGTON, KY 40503-3002



Account Number: [REDACTED]
Bill Close Date: 4/21/95
Payment Due: 5/21/95

Check here if name, address, or telephone number has changed. See reverse side.



Please send Payments to:

AT&T
P.O. BOX 914000
ORLANDO, FL
32891-4000



Total Amount Due: \$5.21

Amount Enclosed: \$

Account Number	Bill Close Date	Payment Due
[REDACTED]	4/21/95	5/21/95



VISHS CHEVRON

Call Detail

No	Date	Time	Place	Area/Number	Mins	Call Type
----	------	------	-------	-------------	------	-----------

CHARGES BILLED TO: [REDACTED]

CALLS BILLED TO: [REDACTED]

1 MAR 29 11:47A LOUISVILLE KY [REDACTED]

TOTAL CHARGES

2 DDC DAY

.58

\$.58

TOTAL AT&T CALL CHARGES

\$.58