## COMMONWEALTH OF KENTUCKY

## BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

HARRISON COUNTY RURAL ELECTRIC	)
COOPERATIVE CORPORATION	)
	) CASE NO. 95-126
INVESTIGATION INTO THE ALLEGED	) )
VIOLATION OF 807 KAR 5:006, SECTION 6(5)	)
AND 807 KAR 5:006, SECTION 10(3)	\

## ORDER

On December 27, 1993, William Henson Leach filed a complaint against Harrison County Rural Electric Cooperative Corporation ("Harrison") alleging he had been improperly billed for electric service. The Commission ordered Harrison to satisfy the matter presented or file a written answer. On February 2, 1994, Harrison filed an answer denying any impropriety in its billing of Leach.

In the complaint proceeding the Commission noted that Harrison had allegedly violated two Commission regulations. 807 KAR 5:006, Section 6(5) requires a utility using customer read meter information to read each meter on its system at least once each calendar year. Testimony showed that Harrison did not read Leach's meter for a period of three years. 807 KAR 5:006, Section 10(3) requires a utility to monitor each customers usage at least annually to draw the utility's attention to unusual deviations in

Case No. 93-481, William Henson Leach, Complainant v. Harrison County Rural Electric Cooperative Corporation, Defendant.

the customer's usage. Testimony showed that Harrison's procedures to identify unusually high or low readings did not identify a drastic drop in usage reported by Leach from November 1990 to September 1993.

Accordingly, the Commission finds a <u>prima facie</u> showing has been made that Harrison failed to comply with Commission regulations.

## IT IS THEREFORE ORDERED that:

- 1. Harrison shall appear at a hearing scheduled for May 17, 1995, at 10:00 a.m., Eastern Daylight Time, in Hearing Room 1 of the Commission Offices at 730 Schenkel Lane, Frankfort, Kentucky, to present evidence on the alleged violation of Commission regulations 807 KAR 5:006, Section 6(5), and 807 KAR 5:006, Section 10(3), and to show cause why Harrison should not be penalized under KRS 278.990.
- 2. Any motion requesting an informal conference with Commission staff to consider matters which would aid in the handling or disposition of this proceeding shall be filed with the Commission no later than 20 days from the date of this Order.

Done at Frankfort, Kentucky, this 30th day of March, 1995.

PUBLIC SERVICE COMMISSION

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lice Chairman

Lide & Brown

Commissioner

ATTEST:

Executive Director