

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

W. GLENN HOGAN

COMPLAINANT

v.

SPANISH COVE SANITATION

DEFENDANT

CASE NO. 94-346

ORDER TO SATISFY OR ANSWER

Spanish Cove Sanitation ("Spanish Cove") is hereby notified that it has been named as defendant in a formal complaint filed on August 31, 1994, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, Spanish Cove is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 21st day of September, 1994.

PUBLIC SERVICE COMMISSION

  
Chairman

  
Vice Chairman

  
Commissioner

ATTEST:

  
Executive Director

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

In the Matter of:

AUG 31 1994

PUBLIC SERVICE  
COMMISSION

W. Glenn Hogan )  
(Your Full Name) )  
COMPLAINANT )

VS. )

Spanish Cove Sanitation )  
(Name of Utility) )  
DEFENDANT )

94-346

C O M P L A I N T

The complaint of W. Glenn Hogan respectfully shows:  
(Your Full Name)

(a) W. Glenn Hogan  
(Your Full Name)

P.O. Box 7606, Louisville, Kentucky 40257-0606  
(Your Address)

(b) Spanish Cove Sanitation  
(Name of Utility)

1418 Bluegrass Avenue, Louisville, Kentucky 40215  
(Address of Utility)

(c) **That:** Upon review of the tariff on file with the Public Service  
(Describe here, attaching additional sheets if

Commission of Kentucky, for Spanish Cove Sanitation, it appears the  
necessary, the specific act, fully and clearly, or facts

sewer charge for 5402 Delmaria Way charged by Spanish Cove Sanitation is  
that are the reason and basis for the complaint.)

higher than the aforesaid tariff. The charges for the period covering

Continued on Next Page

Formal Complaint

W. Glenn Hogan VS Spanish Cove Sanitation  
(Your Name) (Utility Name)

Page 2

4/1/93 - 6/2/94 total \$2,226.00 (sewer & taxes). All paid invoices are  
attached.

Wherefore, complainant asks To be fully reimbursed in full the  
(Specifically state the  
amount overcharged for sewer charges for the period covering 4/1/93 -  
relief desired.)  
6/2/94, and to adjust all future sewer charges to reflect the tariff on  
file with the Public Service Commission of Kentucky.

Dated at Louisville, Kentucky, this 29 day  
(Your City)  
of August, 19 94.  
(Month)

M. J. P. Pro.  
(Your Signature)

(Name and address of attorney, if any)

# Drainage Statement

LOUISVILLE & JEFFERSON COUNTY METROPOLITAN  
SEWER DISTRICT DRAINAGE 897-0803  
TELEPHONE CUSTOMER SERVICE HOURS  
MONDAY - FRIDAY 8:15 A.M. - 5:00 P.M.

ITEM	AMOUNT
PREVIOUS BALANCE	.00
CURRENT DRAINAGE	22.00
<b>TOTAL DRAINAGE</b>	<b>22.00</b>

# Sewer Statement

SPANISH COVE  
361-8844

SERVICE		NUMBER OF DAYS
FROM	TO	
04/04	06/02	59

ITEM	AMOUNT
PREVIOUS BALANCE	.00
CURRENT SEWER	300.00
SALES TAX	18.00
<b>TOTAL SEWER</b>	<b>318.00</b>

PAID  
305  
CHECK NO. 305  
AMOUNT 318.00  
DATE 6/21/94

# Water Statement

LOUISVILLE WATER COMPANY 893-8610 TDD 869-3601  
TELEPHONE CUSTOMER SERVICE HOURS CABINET HOURS  
MONDAY - FRIDAY 8:00 A.M. - 5:00 P.M. MONDAY - FRIDAY  
SATURDAY 8:30 A.M. - 12:30 P.M. 8:00 A.M. - 5:00 P.M.

YOUR ACCOUNT NUMBER IS

34-5-81 03500-55

SERVICE ADDRESS 5402 DELMARIA WAY  
ATTACHMENT 240705

SERVICE		NUMBER OF DAYS	AVERAGE COST PER DAY
FROM	TO		
04/04	06/02	59	12.70

METER READINGS		CONSUMPTION IN UNITS OF 1000 GALLONS
FROM	TO	
20904	21301	397

METER SIZE 1.5 INCH

ITEM	AMOUNT
PREVIOUS BALANCE	.00
CURRENT WATER	706.78
SALES TAX	42.41
<b>TOTAL WATER</b>	<b>749.19</b>

NO PENALTY CHARGED ON LAST LATE PAYMENT

LAST PAYMENT AMOUNT \$1,127.75 DATE PAID MAY 06 1994

PAY THIS AMOUNT 1,127.75 AFTER DUE DATE	DUE DATE 06-30-94	PAY THIS AMOUNT 1,089.19 BY DUE DATE
---	----------------------	--

# Drainage Statement

LOUISVILLE & JEFFERSON COUNTY METROPOLITAN  
SEWER DISTRICT DRAINAGE 687-0803  
TELEPHONE CUSTOMER SERVICE HOURS  
MONDAY - FRIDAY 8:15 A.M. - 5:00 P.M.

ITEM	AMOUNT
PREVIOUS BALANCE	.00
CURRENT DRAINAGE	22.00
<b>TOTAL DRAINAGE</b>	<b>22.00</b>

# Sewer Statement

SPANISH COVE  
361-8844

SERVICE		NUMBER OF DAYS
FROM	TO	
02/03	04/04	60

ITEM	AMOUNT
PREVIOUS BALANCE	.00
CURRENT SEWER	300.00
SALES TAX	18.00
<b>TOTAL SEWER</b>	<b>318.00</b>

PAID  
CHECK NO. 285  
AMOUNT 318.00  
DATE 3/10/04

# Water Statement

LOUISVILLE WATER COMPANY 683-6610 TDD 689-3801

TELEPHONE CUSTOMER SERVICE HOURS MONDAY - FRIDAY 8:00 A.M. - 5:00 P.M. SATURDAY 8:30 A.M. - 12:30 P.M. CASHIER - HOURS MONDAY - FRIDAY 8:00 A.M. - 5:00 P.M.

YOUR ACCOUNT NUMBER IS

345 810511-54

SERVICE ADDRESS 5402 DELMARIA WAY  
ATTACHMENT 240705

SERVICE		NUMBER OF DAYS	AVERAGE COST PER DAY
FROM	TO		
02/03	04/04	60	13.44

ITEM	AMOUNT
PREVIOUS BALANCE	.00
CURRENT WATER	760.55
SALES TAX	45.63
<b>TOTAL WATER</b>	<b>806.18</b>

METER READINGS		CONSUMPTION IN UNITS OF 1000 GALLONS
FROM	TO	
20473	20904	431

METER SIZE 1.5 INCH

LAST PAYMENT AMOUNT 1,112.90 DATE PAID MAR 01 2004

PAY THIS AMOUNT 1,187.59 AFTER DUE DATE	DUE DATE 05-03-04	PAY THIS AMOUNT 1,146.18 BY DUE DATE
---	----------------------	--

# Drainage Statement

LOUISVILLE & JEFFERSON COUNTY METROPOLITAN  
SEWER DISTRICT DRAINAGE 587-0803  
TELEPHONE CUSTOMER SERVICE HOURS  
MONDAY - FRIDAY 8:15 A.M. - 5:00 P.M.

ITEM	AMOUNT
PREVIOUS BALANCE	.00
CURRENT DRAINAGE	22.00
<b>TOTAL DRAINAGE</b>	<b>22.00</b>

# Sewer Statement

SPANISH COVE

361-8844

SERVICE		NUMBER OF DAYS
FROM	TO	
12/01	02/03	64

ITEM	AMOUNT
PREVIOUS BALANCE	.00
CURRENT SEWER	300.00
SALES TAX	18.00
<b>TOTAL SEWER</b>	<b>318.00</b>

PAID

CHECK NO. 257  
AMOUNT 318.00  
DATE 2/27/94

# Water Statement

LOUISVILLE WATER COMPANY 583-8610 TDD 589-3801

TELEPHONE CUSTOMER SERVICE HOURS MONDAY - FRIDAY 8:00 A.M. - 8:00 P.M. SATURDAY 8:30 A.M. - 12:30 P.M.  
CASHIER HOURS MONDAY - FRIDAY 8:00 A.M. - 8:00 P.M.

YOUR ACCOUNT NUMBER IS

345 8408500-56

SERVICE ADDRESS 5402 DELMARIA WAY  
ATTACHMENT 2407DS

SERVICE		NUMBER OF DAYS	AVERAGE COST PER DAY
FROM	TO		
12/01	02/03	64	12.08

ITEM	AMOUNT
PREVIOUS BALANCE	.00
CURRENT WATER	729.15
SALES TAX	43.75
<b>TOTAL WATER</b>	<b>772.90</b>

METER READINGS		CONSUMPTION IN UNITS OF 1000 GALLONS
FROM	TO	
20062	20473	411

METER SIZE 1.5 INCH

LAST PAYMENT AMOUNT	PAY THIS AMOUNT	DUE DATE	PAY THIS AMOUNT
145.28	1,152.65	03-02-94	1,112.90
	BY DUE DATE		BY DUE DATE

# Drainage Statement

LOUISVILLE & JEFFERSON COUNTY METROPOLITAN  
SEWER DISTRICT DRAINAGE 687-0003  
TELEPHONE CUSTOMER SERVICE HOURS  
MONDAY - FRIDAY 8:15 A.M. - 5:00 P.M.

ITEM	AMOUNT
PREVIOUS BALANCE	.00
CURRENT DRAINAGE	22.00
<b>TOTAL DRAINAGE</b>	<b>22.00</b>

# Sewer Statement

SPANISH COVE  
362-8844

SERVICE		NUMBER OF DAYS
FROM	TO	
10/01	12/01	61

CHECK NO. 115.18  
AMOUNT 115.18  
DATE 12/1/93

ITEM	AMOUNT
PREVIOUS BALANCE	.00
CURRENT SEWER	300.00
SALES TAX	16.00
<b>TOTAL SEWER</b>	<b>316.00</b>

# Water Statement

LOUISVILLE WATER COMPANY 683-8810 • TDD 688-5401  
TELEPHONE CUSTOMER SERVICE HOURS  
MONDAY - FRIDAY 8:00 A.M. - 5:00 P.M.  
SATURDAY 8:30 A.M. - 12:30 P.M.

YOUR ACCOUNT NUMBER IS

3425 [REDACTED]

SERVICE ADDRESS 5402 DELMARIA WAY  
ATTACHMENT 240705

SERVICE		NUMBER OF DAYS	AVERAGE COST PER DAY
FROM	TO		
10/01	12/01	61	13.20

METER READINGS		CONSUMPTION IN UNITS OF 1000 GALLONS
FROM	TO	
19618	20062	444

METER SIZE 1.5 INCH

ITEM	AMOUNT
PREVIOUS BALANCE	.00
CURRENT WATER	759.60
SALES TAX	45.58
<b>TOTAL WATER</b>	<b>805.18</b>

LAST PAYMENT AMOUNT \$1,150.07  
DATE PROCESSED NOV 02 1993

PAY THIS AMOUNT  
1,186.54  
AFTER DUE DATE

DUE DATE  
12-30-93

PAY THIS AMOUNT  
1,145.18  
BY DUE DATE

# Drainage Statement

LOUISVILLE A JEFFERSON COUNTY METROPOLITAN  
SEWER DISTRICT DRAINAGE 887-0803  
TELEPHONE CUSTOMER SERVICE HOURS  
MONDAY - FRIDAY 8:15 A.M. - 5:00 P.M.

ITEM	AMOUNT
PREVIOUS BALANCE	.00
CURRENT DRAINAGE	22.00
<b>TOTAL DRAINAGE</b>	<b>22.00</b>

# Sewer Statement

SPANISH COVE  
362-8844

SERVICE		NUMBER OF DAYS
FROM	TO	
08/02	10/01	60

ITEM	AMOUNT
PREVIOUS BALANCE	.00
CURRENT SEWER	300.00
SALES TAX	18.00
PAID	
<b>TOTAL SEWER</b>	<b>318.00</b>

CHECK NO. 009  
AMOUNT 1152.07  
DATE 11-1-73

# Water Statement

LOUISVILLE WATER COMPANY 883-6610 6-150 888-3401  
TELEPHONE CUSTOMER SERVICE HOURS CASHIER HOURS  
MONDAY - FRIDAY 8:00 A.M. - 5:00 P.M. MONDAY - FRIDAY  
SATURDAY 8:30 A.M. - 12:30 P.M. 8:00 A.M. - 5:00 P.M.

YOUR ACCOUNT NUMBER IS  
3425 0100513755

SERVICE ADDRESS 5402 DELMARIA WAY  
ATTACHMENT 240705

SERVICE		NUMBER OF DAYS	AVERAGE COST PER DAY
FROM	TO		
08/02	10/01	60	13.50

ITEM	AMOUNT
PREVIOUS BALANCE	.00
CURRENT WATER	764.22
SALES TAX	45.85
<b>TOTAL WATER</b>	<b>810.07</b>

METER READINGS		CONSUMPTION IN UNITS OF 1000 GALLONS
FROM	TO	
19171	19618	447

METER SIZE 1.5 INCH

LAST PAYMENT AMOUNT 1,097.84  
PAY PROCEEDS TO SEP 01 1973

PAY THIS AMOUNT 1,191.67	OUR DATE 11-01-73	PAY THIS AMOUNT 1,150.07
AT OUR DATE		BY OUR DATE



# Drainage Statement

LOUISVILLE & Jefferson County Metropolitan  
 Sewer District Drainage 887-0003  
 Telephone Customer Service Hours  
 Monday - Friday 8:15 A.M. - 5:00 P.M.

ITEM	AMOUNT
PREVIOUS BALANCE	.00
CURRENT DRAINAGE	22.00
<b>TOTAL DRAINAGE</b>	<b>22.00</b>

# Sewer Statement

SPANISH COVE  
 361-8844

SERVICE FROM	TO	NUMBER OF DAYS
06/01	08/02	62

ITEM	AMOUNT
PREVIOUS BALANCE	.00
CURRENT SEWER	300.00
SALES TAX	18.00
<b>TOTAL SEWER</b>	<b>318.00</b>

# Water Statement

LOUISVILLE WATER COMPANY 882-8818 • 700 888-8801  
 Telephone Customer Service Hours  
 Monday - Friday 8:00 A.M. - 5:00 P.M. Saturday 8:30 A.M. - 12:30 P.M.  
 CASHIER HOURS  
 Monday - Friday 9:00 A.M. - 5:00 P.M.

SERVICE ADDRESS 5402 DELMARIA WAY  
 ATTACHMENT 240705

SERVICE FROM	TO	NUMBER OF DAYS	AVERAGE COST PER DAY
06/01	08/02	62	12.22

METER READING FROM	TO	CONTRIBUTION PER MONTH OF 1000 GALLONS
18756	19171	415

METER SIZE: 1.5 INCH

ITEM	AMOUNT
PREVIOUS BALANCE	.00
CURRENT WATER	714.94
SALES TAX	42.90
<b>TOTAL WATER</b>	<b>757.84</b>

CHECK NO. 798  
 AMOUNT 707.84  
 DATE 8-31-93

LAST PAYMENT AMOUNT	DATE PAID	PAY THIS AMOUNT	DUPLICATE DATE	PAY THIS AMOUNT	BY ONE DATE
1,728.85	JUN 20 1993	1,036.83	08-31-93	1,047.84	

# Drainage Statement

LOUISVILLE & JEFFERSON COUNTY METROPOLITAN  
SEWER DISTRICT DRAINAGE 687-0603  
TELEPHONE CUSTOMER SERVICE HOURS  
MONDAY - FRIDAY 8:15 A.M. - 5:00 P.M.

ITEM	AMOUNT
PREVIOUS BALANCE	.00
CURRENT DRAINAGE	22.00
<b>TOTAL DRAINAGE</b>	<b>22.00</b>

# Sewer Statement

SPANISH COVE  
361-8844

SERVICE		NUMBER OF DAYS
FROM	TO	
04/01	06/01	61

PAID

CHECK NO. 194  
AMOUNT \$118.85  
DATE 6/23/93

ITEM	AMOUNT
PREVIOUS BALANCE	.00
CURRENT SEWER	300.00
SALES TAX	18.00
<b>TOTAL SEWER</b>	<b>318.00</b>

# Water Statement

LOUISVILLE WATER COMPANY - 883-8810 • TDD 883-3601  
TELEPHONE CUSTOMER SERVICE HOURS MONDAY - FRIDAY 8:00 A.M. - 8:00 P.M. SATURDAY 8:30 A.M. - 12:30 P.M.  
CASHIER HOURS MONDAY - FRIDAY 8:00 A.M. - 8:00 P.M.

YOUR ACCOUNT NUMBER IS

345 0850155

SERVICE ADDRESS 5402 DELMARIA WAY  
ATTACHMENT 240705

SERVICE		NUMBER OF DAYS	AVERAGE COST PER DAY
FROM	TO		
04/01	06/01	61	12.93

METER READINGS		CONSUMPTION IN UNITS OF 1000 GALLONS
FROM	TO	
18322	18756	434

METER SIZE 1.5 INCH

ITEM	AMOUNT
PREVIOUS BALANCE	.00
CURRENT WATER	744.20
SALES TAX	44.65
<b>TOTAL WATER</b>	<b>788.85</b>

LAST PAYMENT AMOUNT 269.41 DATE PROCESSED BY APR 21 1993

PAY THIS AMOUNT 1,167.39

BY DUE DATE 06-30-93

PAY THIS AMOUNT 1,128.85

ACTUAL DUE DATE

BY DUE DATE



Baumgardner-Hogan, Inc.

Real Estate Developers & Consultants

100 N. Bardonia  
Louisville, KY

P.O. Box 2606  
Louisville, KY 40257-0606  
502-426-1151  
502-426-1021 FAX

7400 New LaGrange Road  
Suite 404  
Louisville, KY 40222-4872

August 30, 1994

Mr. Don Mills  
Executive Director  
Commonwealth of Kentucky  
Public Service Commission  
P.O. Box 615  
Frankfort, KY 40602

RECEIVED

AUG 31 1994

PUBLIC SERVICE  
COMMISSION

RE: FORMAL COMPLAINT  
SPANISH COVE SANITATION  
LOUISVILLE, KENTUCKY

*0.7. 94-346*

Dear Mr. Mills:

Pursuant to my conversation with Ginny Smith, enclosed are 10 copies of Glenn Hogan's formal complaint (and attachments) against Spanish Cove Sanitation.

Please advise as to what the commission finds upon examining the enclosed complaint. If you have any questions concerning this issue, please give me or Glenn a call.

Sincerely,

BAUNGARDNER-HOGAN, INC.

*Jennifer L. Barker*  
Jennifer L. Barker  
Assistant Asset Manager

/JLB

ENCLOSURES (10)