

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

AN INVESTIGATION OF CONTEL OF KENTUCKY )  
INC.'S PROVISION OF TELEPHONE SERVICE ) CASE NO. 90-167  
AND SERVICE QUALITY )

O R D E R

On June 22, 1990, the Commission initiated an investigation of Contel of Kentucky, Inc. ("Contel") to review Contel's four-party service based upon customer complaints.

The Attorney General of the Commonwealth of Kentucky, by and through his Utility and Rate Intervention Division ("Attorney General"), as well as residential patrons Lena Creech and Doris Bush, and Harlan County Judge/Executive Delzinna Belcher are full intervenors. In addition several Contel subscribers requested and were granted full intervention and numerous others requested and were granted limited intervention.

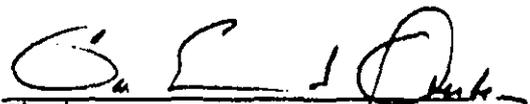
On April 1, 1991, the Commission issued an Order, which among other things, required Contel to file quarterly construction progress reports.

On July 12, 1994, a final progress report was filed stating that all four-party telephone service had been eliminated in the former Contel service area and that mileage charges for local exchange service in rural areas had also been eliminated.

The Commission, having considered the record and being otherwise sufficiently advised, HEREBY ORDERS that Case No. 90-167 is closed.

Done at Frankfort, Kentucky, this 19th day of August, 1994.

PUBLIC SERVICE COMMISSION

  
Chairman

  
Vice Chairman

  
Commissioner

ATTEST:

  
Executive Director