

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ALLENE N. CLEMONS)	
)	
COMPLAINANT)	
)	
VS.)	CASE NO. 93-372
)	
LOUISVILLE GAS AND ELECTRIC COMPANY)	
)	
DEFENDANT)	

O R D E R

IT IS ORDERED that Louisville Gas and Electric Company ("LG&E") shall file the original and 10 copies of the following information with the Commission, with a copy to all parties of record, no later than 20 days from the date of this Order. If the information cannot be provided by this date, LG&E should submit a motion for an extension of time stating the reason a delay is necessary and include a date by which the information will be furnished. Such motion will be considered by the Commission.

1. What was the basis of the 5-year period for refunding Allene N. Clemons if LG&E, in fact, has customer records dating back to 1982? Why did LG&E not refund for 10 years?

2. Provide calculations for the estimate used to determine the customer refund of \$81.76.

3. Is multiple residential service from one meter generally indicated on customer bills? Provide sample copies of Ms. Clemons' bills prior to June 1993.

Done at Frankfort, Kentucky, this 15th day of November, 1993.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:



Executive Director