

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF GE CAPITAL)	
COMMUNICATIONS CORPORATION, D/B/A)	
GE EXCHANGE AND D/B/A GE CAPITAL)	
EXCHANGE FOR A CERTIFICATE OF)	CASE NO. 93-259
PUBLIC CONVENIENCE AND NECESSITY TO)	
OPERATE AS A RESELLER OF)	
TELECOMMUNICATION SERVICES WITHIN)	
THE COMMONWEALTH OF KENTUCKY)	

O R D E R

IT IS ORDERED that GE Capital Communications Services Corporation ("GE Exchange") shall file the original and ten copies of the following information with the Commission. The information requested shall be placed in a bound volume with each item tabbed.

The information requested herein is due no later than 30 days from the date of this Order. If the information cannot be provided by this date, GE Exchange shall submit a motion for an extension of time stating the reason a delay is necessary and include a date by which the information can be furnished. Such motion will be considered by the Commission.

1. Has GE Exchange or any of its affiliates ever provided, or collected any money from the public for, intrastate telecommunications services in Kentucky? If so, explain in detail.

2. Provide revised tariff sheets in accordance with the following:

a. Refer to Original Sheet 11, Section 2.3.1. Provide examples of "Any reasonable business reason" or delete the phrase from your tariff.

b. Refer to Original Sheet 18, Section 2.6.

1. Is there a length of time that service would have to be interrupted before a reduction in the customer's bill would be computed?

2. State in your proposed tariff what formula is used in arriving at an amount credited to a customer's account for a failure of service.

c. Refer to Original Sheet 19, Section 2.9.2. A utility may charge a deposit as a condition for service and may disconnect service due to nonpayment of bills, but it may not use a customer's credit record as a basis to deny service.

d. Refer to Original Sheet 21, Section 2.9.3(E). Substitute the word "to" for the word "if" in line two.

e. Refer to Original Sheet 22, Section 2.9.3(F). Insert this language after "usage" at the end of the first sentence: "If the deposit on account differs by more than ten percent for non-residential customers, from the deposit calculated on actual usage", the Company etc.

f. Refer to Original Sheet 23, Section 2.10.2(B). Explain why residential customers will only be billed by credit card account.

g. Refer to Original Sheet 25, Section 2.11.1. The proper cite at the end of the first sentence is "807 KAR 5:006, Section 12(1)."

h. Refer to Original Sheet 25, Section 2.11.2. Explain the noticing and other procedures followed when the LEC changes the Primary Interexchange Carrier code (PIC) or when the underlying carrier cancels the service offered by the company.

i. Refer to Original Sheet 42, Section 3.3.2. Why is Sprint's Commonwealth of Kentucky Tariff P.S.C. No. 3 not applicable? Why would these sections not be applicable to your customer's service: Section 5, Paragraph 5.1.3 and Subparagraphs 5.6.3.1 and 5.6.3.2?

j. Refer to Original sheets 50 and 52, Sections 4.1.2(A)(.2) and 4.1.2(B)(.2). Substitute the word "applies" for "apples" as the fourth word in both sentences.

k. 807 KAR 5:006, Section 6(3), requires each utility to include its billing format or the contents of such a form in its tariff on file with the Commission. Provide such a format in your tariff.

l. Refer to Original Sheet 9, Section 1, Technical Terms And Abbreviations. Is there any reason you referenced AT&T and not Sprint?

m. Refer to Original Sheet 12, the last two lines at the bottom. This language should be included under Section 2.6, Interruption of Service.

Done at Frankfort, Kentucky, this 8th day of September, 1993.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:


Executive Director