

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF TELEDRAFT,)	
INCORPORATED FOR A CERTIFICATE OF)	
PUBLIC CONVENIENCE AND NECESSITY TO)	CASE NO. 93-168
PROVIDE INTRASTATE TELECOMMUNICATIONS)	
SERVICES)	

O R D E R

IT IS ORDERED that Teledraft, Incorporated ("Teledraft") shall file the original and 10 copies of the following information with the Commission. The information requested herein is due no later than 30 days from the date of this Order. If the information cannot be provided by this date, Teledraft shall submit a motion for an extension of time stating the reason a delay is necessary and include a date by which the information can be furnished. Such motion will be considered by the Commission.

1. Provide a cover page that complies with the provisions of 807 KAR 5:011, Section 3(4).

2. Refer to Original Sheet 5, Heading A and B, first sentence. "Interexchange" should be replaced by "Intralata and Interlata."

3. Refer to Original Sheet 6, Heading C(2). Add Item Number 7 to this heading and include this language: "All limitations on service will be made pursuant to 807 KAR 5:006, Section 14."

4. Refer to Original Sheet 13 under Section IV (D). Insert Item 10 and include in it this language:

Acceptance by the Commission of the liability provisions contained in this tariff does not constitute its determination that the limitation of liability imposed by the company should be upheld in a court of law, but the recognition that, as it is the duty of the courts to adjudicate negligence claims and rights to recover damages therefor, so it is the duty of the courts to determine the validity of the exculpatory provisions of this tariff.

5. Refer to Original Sheet 17, last sentence in Item 1. Explain the need to hold the customer's credit balance for 90 days.

6. Refer to Original Sheet 19 under Section IV (I). Heading 3, Amount of Deposit, last sentence. Deposit amounts shall not exceed two-twelfths (2/12) of the customer's actual or estimated annual bill where bills are rendered monthly.

7. Refer to Original Sheet 21, Section IV (J), Heading 2. Explain why the objection to a charge for service could only be noted in writing. Clarify where the objection would have to be made.

8. Provide a toll-free number or provision for accepting collect calls for customer complaints.

9. Provide an estimate of sales revenue for Teledraft's first 2 years of Kentucky operations. Explain how Teledraft arrived at these estimates. If estimates are based upon a market study, provide a copy of this study.

10. 807 KAR 5:006, Section 3, requires each utility to include its billing format or the contents of such a form in its tariff on file with the Commission.

11. Name the Illinois operator services provider with whom you will subcontract to serve your customers in Kentucky.

12. Refer to Original Sheet 22, Section IV (J), Heading 3. Clarify that the 1.5 percent late payment fee will not be assessed on unpaid penalty charges and any payment received shall first be applied to the bill for services rendered.

13. Refer to Original Sheet 22, Section IV (J), Heading 5. Delete the phrase "at Carrier's discretion" and insert in its place "pursuant to Kentucky Public Service Commission's rules and regulations."

14. Refer to Original Sheet 26, Section V (C). A utility cannot require a customer to secure rights-of-way. Delete this requirement from the tariff.

15. If Teledraft intends to resell services that are not available under an approved tariff, provide copies of the contracts which govern the terms of the agreement between Teledraft and its facilities-based carriers.

16. Refer to Original Sheet 27, Section V (E). A utility shall file any special contracts in accordance with 807 KAR 5:011, Section 13, with 30 days notice to the Commission.

17. Refer to Original Sheet 29, Section V (F). The correct reference to Calculation of Distance is Section V (D).

18. Refer to Original Sheet 31, Section V (a). The correct reference to the rates for Phone Now is Section VI (1.B).

19. Refer to Original Sheet 42 under Section VI (D). Delete Phone Now Service and insert Phone Now WATS Service.

20. Refer to Original Sheet 48 under Section VI, Heading 2.A.2. The charge for Operator Handled Calling Card or Credit Card of \$1.80 is in excess of AT&T's maximum rate for that service.

21. Refer to Original Sheet No. 51, Section 6.0, Heading 2(C), Directory Assistance Service. The directory assistance usage charge should not exceed AT&T's rate of \$.60.

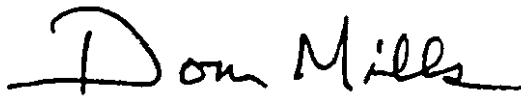
22. Refer to Original Sheet 47, Section 6.0, Heading 2(A)(1). The company's operator services per minute usage charges should not exceed the rates charged by AT&T for a comparable call by mileage, duration, and time-of-day.

Done at Frankfort, Kentucky, this 18th day of June, 1993.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:


Executive Director