COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF CONVERGENT) COMMUNICATIONS, INC. FOR A CERTIFICATE) OF PUBLIC CONVENIENCE AND NECESSITY TO) CASE NO. 92-562 PROVIDE INTRASTATE TELECOMMUNICATION) SERVICES)

ORDER

IT IS ORDERED that Convergent Communications, Inc. shall file the original and 10 copies of the following information with the Commission. The information requested shall be placed in a bound volume with each item tabbed.

The information requested herein is due no later than 30 days from the date of this Order. If the information cannot be provided by this date, Convergent Communications, Inc. shall submit a motion for an extension of time stating the reason a delay is necessary and include a date by which it can be furnished. Such motion will be considered by the Commission.

1. The Commission has received information indicating that Convergent Communications, Inc. may have been providing intrastate telecommunications services in Kentucky to the public for compensation. Has Convergent Communications, Inc. or any of its affiliates ever provided and/or collected any money from the public for the provision of intrastate telecommunications services in Kentucky? If so, provide the following:

a. When Convergent Communications, Inc. began providing service in Kentucky.

b. The number of customers Convergent Communication, Inc. has in Kentucky.

c. The total amount of monies collected for intrastate service.

2. Does Convergent Communications, Inc. own and/or operate, or have any affiliation with anyone who owns and/or operates, any coin-operated telephones in any jurisdiction? If so, explain.

3. Will Convergent Communications, Inc. provide operator services? Explain in detail.

Done at Frankfort, Kentucky, this 5th day of February, 1993.

PUBLIC SERVICE COMMISSION

ATTEST:

Executive Director