COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF SOUTH 641 WATER
DISTRICT FOR A DEVIATION FROM THE
REQUIREMENTS OF 807 KAR 5:006,
SECTION 13(1), REGARDING THE NORMAL
WORK WEEK

CASE NO. 92-559

ORDER

By letter received December 21, 1992, South 641 Water District ("South 641") requested a deviation from Commission Regulation 807 KAR 5:006, Section 13(1). However, since the annual operating revenue of South 641 is less than \$250,000, the applicable regulation is Section 13(2) rather than Section 13(1). 807 KAR 5:006, Section 13(2), requires that the utility make the designated representative available during the utility's established working hours not fewer than seven hours per day, one day per week.

The Commission, having reviewed the letter and being otherwise sufficiently advised, finds that:

- 1. South 641 has annual operating revenues less than \$250,000.
 - South 641 currently has 313 customers.
- 3. Office hours are 9:00-4:00, Monday-Friday, 9:00-12:00 Saturday, between the 10th and 20th of each month.
- 4. If a representative is needed during outside office hours, an answering machine will advise customers of two other

numbers to call or the customer may leave a message which is checked daily by a representative of South 641.

IT IS THEREFORE ORDERED that:

- 1. South 641's request for deviation from 807 KAR 5:006, Section 13(1), be and it hereby is denied.
- 2. A deviation from 807 KAR 5:006, Section 13(2), which is the applicable regulation, be and it hereby is granted.

Done at Frankfort, Kentucky, this 19th day of January, 1993.

PUBLIC SERVICE COMMISSION

hairman

Vice Chairman

Commissioner

ATTEST:

Executive Director