

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

GREG HART COMMUNICATIONS, INC.	)	
	)	
COMPLAINANT	)	
	)	
VS.	)	CASE NO. 92-203
	)	
CINCINNATI BELL TELEPHONE COMPANY	)	
	)	
DEFENDANT	)	

O R D E R

This matter arises before the Commission on a complaint filed on April 16, 1992 by Greg Hart Communications, Inc. ("Hart Communications") against Cincinnati Bell Telephone Company ("Cincinnati Bell"). On May 26, 1992, Cincinnati Bell responded to the complaint by answer.

Having reviewed the evidence of record and being otherwise sufficiently advised, the Commission finds that further information is needed to investigate the said complaint.

IT IS THEREFORE ORDERED that Cincinnati Bell shall file the original and five copies of the following information with the Commission within 20 days of the date of this Order. Cincinnati Bell shall furnish with each response the name of the witness who will be available for responding to questions concerning each item of information should a public hearing be required in this matter.

1. Explain in detail how Cincinnati Bell erroneously assigned an incorrect Preferred Interexchange Carrier ("PIC") to Hart Communications' Orange Phone<sup>tm</sup>.

2. State whether or not there is a possibility that this could occur again in the future.

a. If so, what steps are being taken to prevent it from happening again?

Done at Frankfort, Kentucky, this 18th day of June, 1992.

PUBLIC SERVICE COMMISSION

  
For the Commission

ATTEST:

  
Executive Director, Acting