

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE TARIFF FILING OF SOUTH CENTRAL BELL)
TELEPHONE COMPANY TO DISCONTINUE MOBILE) CASE NO. 92-036
TELEPHONE SERVICE)

O R D E R

On January 2, 1992, South Central Bell Telephone Company ("South Central Bell") filed revised tariff sheets of its intrastate tariff to become effective February 2, 1992 cancelling previously effective sheets of the general subscriber services tariff Section All7, second revised page 1, cancelling first revised page 1. This tariff filing proposes to discontinue mobile telephone service on June 2, 1992. This mobile telephone service was restricted to existing customers on April 8, 1991.

On January 17, 1992, Commission Staff returned by letter an accepted copy of the above-referenced tariff revision. The Commission, however, has received two letters from customers of South Central Bell in opposition to the proposed discontinuance of the mobile telephone service. On January 21, 1992, the Commission received a letter, which it will treat as a motion to intervene, from Buddy Adams complaining about the proposed discontinuance of the mobile telephone service. (This letter is attached hereto and incorporated herein and marked Exhibit A.) On January 23, 1992, the Commission received a letter, which it will treat as a motion to intervene, from Michael J. Mallay DVM regarding South Central

Bell's proposed discontinuance of mobile telephone service. (This letter is attached hereto and incorporated herein and marked Exhibit B.)

The Commission finds that pursuant to KRS 278.190, further proceedings are necessary in order to determine the reasonableness of the above-mentioned proposed tariff filing and that such proceedings cannot be completed prior to the proposed effective date. Mr. Adams and Mr. Mallay should be granted full intervention in this proceeding.

IT IS THEREFORE ORDERED that:

1. The proposed tariff filing, General Subscriber Services Tariff, Section All7, Second Revised Page 1 cancelling First Revised Page 1, is hereby suspended for five months from February 2, 1992 up to and including July 1, 1992.

2. Nothing contained herein shall prevent the Commission from entering a final decision in this matter prior to the termination of the suspension period.

3. The motions of Mr. Adams and Mr. Mallay to intervene are granted.

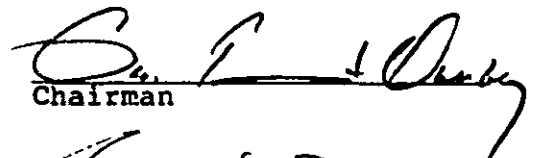
4. Mr. Adams and Mr. Mallay shall be entitled to the full rights of parties and shall be served with the Commission's Orders and with filed testimony, exhibits, pleadings, correspondence, and all other documents submitted by parties after the date of this Order.

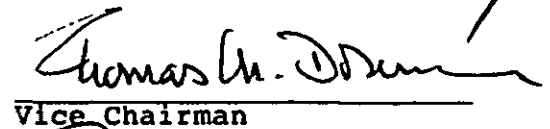
5. Should Mr. Adams and/or Mr. Mallay file documents of any kind with the Commission in the course of these proceedings, they

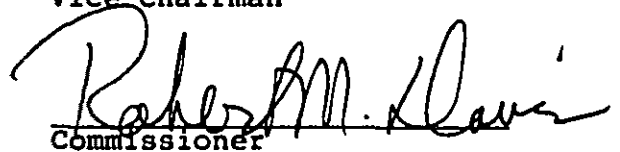
shall also serve a copy of said documents on all other parties of record.

Done at Frankfort, Kentucky, this 28th day of January, 1992.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:


Executive Director



Buddy Adams & Associates, Inc.
 1649 Scottsville Road
 Bowling Green, Kentucky 42104
 Business (502) 781-2672
 Out of State (800) 541-9815
 Fax (502) 782-7215

RECEIVED

JAN 21 1992

CHAIRMAN
 P.S.C.

RECEIVED

JAN 21 1992

PUBLIC SERVICE
 COMMISSION

January 17, 1992

Mr. Richard D. Herman, Jr.
 Chairman - Public Service Commission
 730 Schenkel Lane
 Frankfort, KY 40602

92-036

Dear Mr. Herman:

I received notice from South Central Bell in regard to discontinuing mobile telephone service in Kentucky effective 6-2-92. I purchased a phone about 2 years ago and prior to my purchasing a phone, I talked with the South Central Bell people about service and continuation of service. They assured me of their committment and service.

Evidently they can do anything they choose with their customers. If they want to quit their service they do so at our expense. The reason they want to cancel is because of Cellular in Kentucky. If they had offered service, they would not have lost their customers.

I gave \$1,000.00 for my phone and I will sell it to them for that and I'll go to Cellular, too.

I would appreciate you and your fellow commissioners enforcing their committment to service or buying the phones back at fair market value.

Thanks for listening.

Cordially,

Buddy Adams
 Broker

BA:dw



EXHIBIT A

Michael J. Mallay DVM
1029 H.J. Downing Road
Bowling Green, Ky. 42101

Kentucky State Public Service Commission **RECEIVED**

730 Sherkie Lane

Frankfort, Ky. 40601

JAN 23 1992

Dear Sirs:

PUBLIC SERVICE
COMMISSION

I am writing in response to the enclosed letter that I recieved from South Central Bell. I feel that their decision to terminate the SMIS system on June 2, 1992 is untimely and unfair. There are still 87 people using the system and it should be phased out gradually, if at all. The following are my reasons and I will use our case as an example.

- (1) Early 1990 we purchased our SMIS Motorola Pulsar 99 telephone for \$1500.00. At that time we were told by the seller that even if cellular telephone came to Central Kentucky the SMIS system would remain in service. Now they want to shut down the system and the phone will be worth nothing.
- (2) In order to switch to the new cellular system, we will have to change business phone numbers which will adversely affect business because the original number is in the yellow pages, on business cards, reciepts, letter heads, etc.
- (3) We will also have to purchase another cellular telephone which will be costly.

We stuck with SMIS for two years and were good customers that paid regularly. If they must terminate the service then they should at least wait until the end of the year at which time numbers in the yellow pages could be corrected and changed for the coming year. This would give us time to adjust and soften the blow. Thank you for your time and attention.

Sincerely,
Michael J. Mallay DVM
MICHAEL J. MALLAY DVM