

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MADGE C. BOGGS)	
)	
COMPLAINANT)	
)	
VS.)	CASE NO. 91-342
)	
FRANCIS WATER WORKS)	
)	
DEFENDANT)	

O R D E R

Based upon review of the response of Francis Water Works ("Francis"), the Commission finds that Francis has failed to adequately provide the information requested in Items 1(c), 2, 4(a), 4(b), and 8(a) of the Commission's Order dated December 18, 1991. Specifically, in Item 1(c) the Commission requested a copy of any corporation papers. In its response Francis stated the necessary paperwork was being processed and that if the Commission wanted verification of this, we could contact its attorney. Item 2 requested that Francis fully explain if a transfer has occurred and how the transfer was accomplished. Francis simply stated the transfer was of stock shares and again directed the Commission to contact its attorney for more details. Item 4(a) directed Francis to provide a copy of any information in its possession or that could be obtained from Nello or Truly Francis concerning any written agreement between the homeowners and Francis for installation of the service line. Francis responded it had no

written agreement in its possession and that the Commission should contact Nello Francis. Item 4(b) requested the name of the construction company or person who installed the service line and the amount they charged. Francis again directed the Commission to contact Nello Francis stating it was hearsay on its part concerning the fact that a construction company was formed to install the water line. Item 8(a) requested the length of the line extension. Francis responded that this information was unknown at this time.

The responses of Francis are vague, unresponsive, and provide only the barest information considering the Commission's request for detailed answers. This information is relevant to the issues raised in the complaint. The information which Francis directs the Commission to obtain from its attorney and from Nello Francis is information Francis should obtain and provide to the Commission. It is not the Commission's responsibility to contact outside parties to obtain information that utilities should be maintaining in the ordinary course of business.

Accordingly, the Commission HEREBY ORDERS AND COMPELS Francis to answer within 20 days of the date of this Order Items 1(c), 2, 4(a), 4(b), and 8(a) of the Commission's Order dated December 18, 1991.

IT IS FURTHER ORDERED that Francis shall file the original and five copies of the following information with the Commission within 20 days of the date of this Order.


1. Provide a detailed map of the extension pertaining to this proceeding.

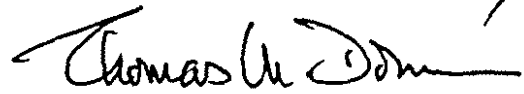
2. Provide a list of names and job duties for each person involved with the operation of the utility.


3. List all shareholders and the percent of shares owned by each person.

Done at Frankfort, Kentucky, this 27th day of January, 1992.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:


Executive Director