## COMMONWEALTH OF KENTUCKY

## BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

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AN INVESTIGATION OF TOLL AND ACCESS ) CHARGE PRICING AND TOLL SETTLEMENT ) CASE NO. 8838 AGREEMENTS FOR TELEPHONE UTILITIES ) PHASE I PURSUANT TO CHANGES TO BE EFFECTIVE ) JANUARY 1, 1984 )

In the Matter of:

DETARIFFING BILLING AND COLLECTION ) ADMINISTRATIVE SERVICES ) CASE NO. 306

## ORDER

Pursuant to the Commission's January 27, 1992 Order, South Central Bell Telephone Company ("South Central Bell"), GTE South Incorporated ("GTE South") and Cincinnati Bell Telephone Company ("Cincinnati Bell") have filed sample bill inserts to be used until December 1, 1992. The Commission has reviewed these sample bill inserts and finds that they comply with the Order.

On February 14, 1992, South Central Bell filed a letter which the Commission will treat as a motion for reconsideration of the Commission's January 27, 1992 Order. On February 20, 1992, GTE South filed a letter which the Commission will treat as a response in support of South Central Bell's motion. South Central Bell and GTE South request a change in the customer notice to be placed in bills rendered before the December 1, 1992 date for completing billing modifications.

February 25, 1992, Lewisport Telephone Company On ("Lewisport"), Salem Telephone Company ("Salem"), and Leslie County Telephone Company ("Leslie County") requested clarification of the Commission's December 19, 1991 Order and January 27, 1992 Order contending that they can comply with the January 27, 1992 Order in the same manner as the Commission required South Central GTE South, and Cincinnati Bell. The Commission having Bell, reviewed this motion for clarification finds that it should be granted. Lewisport, Salem, and Leslie County may implement billing format changes on the same schedule as South Central Bell, GTE South, and Cincinnati Bell. Accordingly, these companies shall implement the bill formats described in the Commission's December 19, 1991 Order as soon as possible but no later than on all bills rendered on and after December 1, 1992. Salem. Lewiport, and Leslie County shall implement an interim method of notification using bill inserts as described in the January 27, 1992 Order by no later than March 31, 1992. These companies shall file their sample bill inserts within 20 days of the date of this Order.

An informal conference should be scheduled with the Independent Telephone Group companies<sup>1</sup> and Commission Staff.

Ballard Rural Telephone Coop., Brandenburg Telephone Company, Duo County Telephone Coop., Inc., Foothills Rural Telephone Coop., Harold Telephone Company, Highland Telephone Coop., Logan Telephone Coop., Mt. Rural Telephone Coop., North Central Telephone Coop., Peoples Rural Telephone Coop., South Central Rural Telephone Coop., Thacker & Grigsby Telephone Company, West Ky. Rural Telephone Coop.

IT IS THEREFORE ORDERED that:

1. The sample bill insert filed by South Central Bell, GTE South, and Cincinnati Bell are hereby approved.

2. South Central Bell's motion for reconsideration of the January 27, 1992 Order is hereby denied.

3. Lewisport, Salem, and Leslie County's motion for clarification is granted.

4. Lewisport, Salem and Leslie County shall implement the bill formats described in the December 19, 1991 Commission Order on all bills rendered on and after December 1, 1992.

5. By no later than March 31, 1992, Lewisport, Salem and Leslie County shall implement an interim method of notification using bill inserts as described in the January 27, 1992 Commission Order. They shall file sample bill inserts within 20 days of the date of this Order.

6. An informal conference with the Independent Telephone Group shall be held March 26, 1992, at 1:30 p.m., Eastern Standard Time, in the first floor conference room of the Commission's offices at 730 Schenkel Lane, Frankfort, Kentucky.

Done at Frankfort, Kentucky, this 5th day of March, 1992.

PUBLIC SERVICE COMMISSION

rman Vice Chairman Commissioner

ATTEST: