

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

AN INVESTIGATION OF TOLL AND ACCESS )  
CHARGE PRICING AND TOLL SETTLEMENT )  
AGREEMENTS FOR TELEPHONE UTILITIES ) CASE NO. 8838  
PURSUANT TO CHANGES TO BE EFFECTIVE ) PHASE I  
JANUARY 1, 1984 )

AND

DETARIFFING BILLING AND ) ADMINISTRATIVE  
COLLECTION SERVICES ) CASE NO. 306

O R D E R

On April 1, 1992, the Independent Telephone Group<sup>1</sup> filed a motion for reconsideration of the December 19, 1991 Order in which the Commission had specified formatting requirements for customer notification for the billing of unregulated items. The Independent Telephone Group contends that it cannot comply with the requirements without undue hardship. An informal conference was held March 26, 1992.

The Independent Telephone Group contends that 12 of its 13 members are not able with their current equipment to comply with

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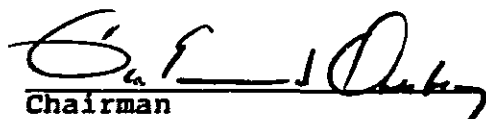
<sup>1</sup> Ballard Rural Telephone Coop.; Brandenburg Telephone Company; Duo County Telephone Coop., Inc.; Foothills Rural Telephone Coop.; Harold Telephone Company; Highland Telephone Coop.; Logan Telephone Coop.; Mt. Rural Telephone Coop.; North Central Rural Telephone Coop.; Peoples Rural Telephone Coop.; South Central Rural Telephone Coop.; Thacker & Grigsby Telephone Company; and West Ky. Rural Telephone Coop.

the notice requirements for the billing of unregulated items. The printers of Independent Telephone Group companies are not able to print multi-size type and cannot print bold type without double striking. Complying with the requirements would produce a 20 percent reduction in print speed with current equipment, reducing the billing cycle by one day. Thus, compliance would produce a loss of toll revenue which would also affect interexchange carriers.

The Commission, having considered the Independent Telephone Group's motion and having been otherwise sufficiently advised, HEREBY ORDERS that its December 19, 1991 Order be modified as applied to the Independent Telephone Group enabling the Independent Telephone Group to use the same size and type of print for the customer notice regarding non-payment of unregulated charges as the Company uses for the remainder of the bill and to enclose the customer notice in a box made of asterisks in lieu of bold type. All of the Independent Telephone Group companies shall implement the bill changes within 90 days of the date of this Order.

Done at Frankfort, Kentucky, this 28th day of April, 1992.

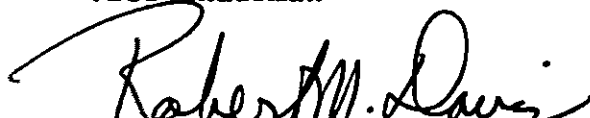
PUBLIC SERVICE COMMISSION

  
Chairman

  
Vice Chairman

ATTEST:

  
Executive Director, Acting

  
Commissioner