

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

APPLICATION OF CORPORATE TELEMAGEMENT)
GROUP, INC. FOR A CERTIFICATE OF PUBLIC)
CONVENIENCE AND NECESSITY TO OPERATE AS) CASE NO. 91-324
A SWITCHLESS RESELLER OF LONG DISTANCE)
TELECOMMUNICATIONS SERVICES WITHIN THE)
COMMONWEALTH OF KENTUCKY)

O R D E R

IT IS ORDERED that Corporate Telemagement Group, Inc. ("CT Group") shall file the original and ten copies of the following information with the Commission. The information requested shall be placed in a bound volume with each item tabbed.

The information requested herein is due no later than 30 days from the date of this Order. If the information cannot be provided by this date, CT Group shall submit a motion for an extension of time stating the reason a delay is necessary and include a date by which it can be furnished. Such motion will be considered by the Commission.

1. Has CT Group or any of its affiliates ever provided, and/or collected any money for the provision of, intrastate telecommunications services in Kentucky? If so, explain in detail.

2. Identify the carriers whose services CT Group intends to resell.

3. If CT Group intends to resell tariffed services of facilities-based carriers, identify these tariffed services and specify whether these services will be obtained from intrastate or interstate tariffs.

4. If CT Group intends to resell services that are not available under an approved tariff, provide copies of the contracts which govern the terms of the agreement between CT Group and its facilities-based carriers.

5. Specify the Kentucky counties which CT Group proposes to serve.

6. Clarify whether or not CT Group is seeking intraLATA operating authority.

7. Explain how CT Group will screen intraLATA traffic if CT Group intends to resell services or facilities authorized only for interLATA traffic but which can carry intraLATA traffic.

8. State whether CT Group will comply with the provisions of the Kentucky Public Service Commission Administrative Case No. 273¹ and how it will apply to CT Group's Kentucky operations.

¹ Administrative Case No. 273, An Inquiry Into Inter- and IntraLATA Intrastate Competition in Toll and Related Services Markets in Kentucky.

9. State whether CT Group is aware of the potential impact of Administrative Case Nos. 323² and 328,³ now pending before this Commission, and how they may apply to CT Group's Kentucky operations.

10. State whether CT Group is aware that any special/dedicated access services shall be provided under the following conditions:

a. CT Group shall measure and report interstate and intrastate jurisdictional usage and interLATA and intraLATA usage, pending further Order of the Commission in Administrative Case No. 323.

b. CT Group shall inform its prospective customers that the Commission has not authorized it to market or tariff these services to complete intraLATA calls, pending the implementation of intraLATA competition pursuant to Administrative Case No. 323.

c. CT Group shall be prepared to compensate local exchange carriers for unauthorized intraLATA call completion.

11. Provide estimates of sales revenues for CT Group's first 2 years of Kentucky operations. Explain how CT Group arrived at these estimates. If estimates are based upon a market study, provide a copy of this study.

² Administrative Case No. 323, An Inquiry Into IntraLATA Toll Competition, An Appropriate Compensation Scheme for Completion of IntraLATA Calls by Interexchange Carriers, and WATS Jurisdictionality.

³ Administrative Case No. 328, Investigation Into Whether WATS Resellers Should Be Included in the ULAS Allocation Process.

12. Provide a listing of financial institutions with which CT Group has a line of credit. State CT Group's credit line with each of these institutions.

13. Describe the qualifications and experience of personnel directly responsible for providing the proposed services.

14. Refer to Original Sheet 8, Section B.2.E. The proposed tariff states, "The subscriber is responsible for the charge, local or toll, incurred in accessing the AT&T POP." AT&T does not provide local service and is not authorized to provide intraLATA toll service at this time. Provide a revised tariff sheet clarifying this provision.

15. Refer to Original Sheets 12 and 13, Sections B.7.C and D. A carrier may require a deposit in accordance with 807 KAR 5:006, Section 7, to ensure payment of its bills for service, but cannot refuse or discontinue service due to subscriber's indebtedness to other carriers or entities. Provide a revised tariff sheet.

16. Refer to Original Sheet 14, Section B.8.B. 807 KAR 5:006, Section 11(5), requires that service be restored promptly when the rules and regulations of the utility and the Commission have been complied with. Provide a revised tariff sheet in compliance.

17. Refer to Original Sheet 16, Section B.8.D. A utility can refuse to furnish service only under the conditions set forth in 807 KAR 5:006, Section 11, but cannot refuse service based on anticipated violations. Provide a revised tariff sheet.

18. Refer to Original Sheet 17, Section B.9.C. 807 KAR 5:006, Section 12(1)(c), allows a utility to assess a reconnect charge, which may include the cost of disconnection, where service has been discontinued for non-payment of bills in order to recover the actual costs incurred. Is the proposed charge for "notice of discontinuance" intended to be a reconnect/disconnect fee and, if so, what amount will be charged? Provide a revised tariff clarifying the purpose and amount of this charge.

19. Refer to Original Sheet 21, Section B.10.D.1(d). Since the service to be resold by CT Group is toll service, explain how the restriction of access to the toll network would differ from discontinuance of service by CT Group. How would such restrictions be imposed?

20. Refer to Original Sheet 24, Section B.10.H(2). What is meant by "provisional dates of AT&T"?

21. Refer to Original Sheet 26, Section B.12.C. A late payment charge may be assessed only once to each delinquent monthly bill. Additional penalty charges in subsequent bills cannot be assessed on unpaid penalty charges. Provide a revised tariff sheet.

22. Refer to Original Sheets 26 and 28, Sections B.12.D and B.16. Provide a revised tariff sheet(s) showing that interest will be paid on deposits in accordance with KRS 278.460 and the Commission's Order in Case No. 89-057.⁴

23. Refer to Original Sheet 27, Section B.12.F. 807 KAR 5:006, Section 11, sets out the remedy available to the utility for non-payment of bills. Utility charges for service cannot be converted to a customer's credit card without the customer's authorization. Provide a revised tariff sheet.

24. Refer to Original Sheet 29, Section B.17.B. KRS 278.540 sets out the authority and manner under which telephone companies can acquire rights-of-way necessary for the provision of telephone services. The utility cannot require a subscriber to obtain rights-of-way. Provide a revised tariff sheet.

25. Refer to Original Sheet 44, Section D.8. Clarify what is meant by "single accounts" and "master accounts."

⁴ Case No. 89-057, Investigation Into the Customer Deposit Policy of Kentucky Power Company.

Done at Frankfort, Kentucky, this 15th day of November, 1991.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:


Executive Director