COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

INITIAL APPLICATION OF WATS/800,) INC. FOR A CERTIFICATE OF PUBLIC) CONVENIENCE AND NECESSITY TO) CASE NO. 91-291 OPERATE AS A RESELLER OF) TELECOMMUNICATIONS SERVICES WITHIN) THE STATE OF KENTUCKY)

<u>O R D E R</u>

IT IS ORDERED that WATS/800, Inc. ("WATS/800") shall file the original and ten copies of the following information with the Commission. The information requested shall be placed in a bound volume with each item tabbed.

The information requested herein is due no later than 30 days from the date of this Order. If the information cannot be provided by this date, WATS/800 shall submit a motion for an extension of time stating the reason a delay is necessary and include a date by which it can be furnished. Such motion will be considered by the Commission.

1. Has WATS/800 or any of its affiliates ever provided and/or collected any money from the public for the provision of intrastate telecommunications services in Kentucky? If so, explain in detail. 2. If WATS/800 intends to resell tariffed services of facilities-based carriers, identify these tariffed services and specify whether these services will be obtained from intrastate or interstate tariffs.

3. If WATS/800 intends to resell services that are not available under an approved tariff, provide copies of the contracts which govern the terms of the agreement between WATS/800 and its facilities-based carriers.

4. Clarify whether or not WATS/800 is seeking intraLATA operating authority.

5. Explain how WATS/800 will screen intraLATA traffic if WATS/800 intends to resell services or facilities authorized only for interLATA traffic but which can carry intraLATA traffic.

6. Does WATS/800 own and/or operate any transmission facilities in any jurisdiction? If so, explain.

7. Does WATS/800 have any affiliation with any other company which owns and/or operates any transmission facilities in any jurisdiction? If so, explain.

8. State whether WATS/800 intends to offer operator-assisted services.

9. Provide a copy of all current contracts entered into with any business, institution, and/or corporation for the provision of operator-assisted services by WATS/800 and/or any of its affiliates, in any jurisdiction.

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10. Is WATS/800 able to comply with each of the conditions of service for operator-assisted services detailed in the March 27, 1991 Order in Administrative Case No. 330?¹ Provide a detailed explanation of compliance for each condition of service.

11. Is WATS/800 aware that any special/dedicated access services shall be provided under the following conditions:

a. WATS/800 shall measure and report interstate and intrastate jurisdictional usage and interLATA and intraLATA usage, pending further order of the Commission in Administrative Case No. $323.^2$

b. WATS/800 shall inform its prospective customers that the Commission has not authorized it to market or tariff these services to complete intraLATA calls, pending the implementation of intraLATA competition pursuant to Administrative Case No. 323.

c. WATS/800 shall be prepared to compensate local exchange carriers for unauthorized intraLATA call completion.

12. State whether WATS/800 is aware of the potential impact of Administrative Case Nos. 323 and 328,³ now pending before this Commission, that may apply to WATS/800's Kentucky operations.

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¹ Administrative Case No. 330, Policy and Procedures in the Provision of Operator-Assisted Telecommunications Services.

Administrative Case No. 323, An Inquiry Into IntraLATA Toll Competition, An Appropriate Compensation Scheme for Completion of IntraLATA Calls by Interexchange Carriers, and WATS Jurisdictionality.

³ Administrative Case No. 328, Investigation Into Whether WATS Resellers Should Be Included in the ULAS Allocation Process.

13. Provide estimates of sales revenues for WATS/800's first two years of Kentucky operations. Explain how WATS/800 arrived at these estimates. If estimates are based upon a market study, provide a copy of this study.

14. Provide a listing of financial institutions with which WATS/800 has a line of credit. State WATS/800's credit line with each of these institutions.

15. Describe the qualifications and experience of personnel directly responsible for providing the proposed services.

16. Provide a toll-free number or provision for accepting collect calls for customer complaints.

Done at Frankfort, Kentucky, this 30th day of September, 1991.

PUBLIC SERVICE COMMISSION

the Commission

ATTEST: