

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CHARLES BENGE)	
	COMPLAINANT)	
VS.)	CASE NO. 91-087
)	
THE UNION LIGHT, HEAT AND POWER COMPANY)	
	DEFENDANT)	

ORDER TO SATISFY OR ANSWER

The Union Light, Heat and Power Company ("Defendant") is hereby notified that it has been named as defendant in a formal complaint filed on April 4, 1991, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, Defendant is HEREBY ORDERED to satisfy the matters complained of or to file a written answer to the complaint within 10 days from the date of service of this Order.

Done at Frankfort, Kentucky, this 11th day of April, 1991.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:


Executive Director

Charles Benze
412 Patton St.
Covington, Kentucky
41014

Public Service Commission of Kentucky.

73 Shenkel Lane

P.O. Box 615

Frankfort, Ky

91-087

RECEIVED

APR 4 1991

PUBLIC SERVICE
COMMISSION

To Whom it may concern,

This formal complaint is against The Union
Light, Heat & Power Company 107 Brent Spence
Square, Covington, Ky. 41011 (~~Private Home~~)

Due to a shut of service notice I Charles Benze
went to C. B. & E. office at 107 Brent Spence Sq.,
& spoke to a Jetch on 4-21-89. This bill
concerned someone named Sondra Jean Willson
Whom I do not know, & my tenant at that time
Connie Neal & daughter Kellie Neal. This Bill
According to Union Light, Heat, & Power belonged to
Connie Neal, Kellie Neal, & Sondra Willson. My
Power would be shut off unless I payed the
sum of \$1298.35 with a down payment of
\$500.00 their after to be payed \$115.00 monthly
for 6 mo. untill remaining payment of \$798.35
was payed off. I Charles Benze assumed this
loss in the sum of \$1298.35 in order to keep
service at 412 Patton St.

On Oct. 1, 1990 I found I had another
shut off notice. According to what I was

2

told on 4-21-89 they could only go back two years on service bills on the computer.

I feel I am not responsible for anyone's bill to them except the bills thereafter, except the bills from the date I signed this agreement thru to this date of 4-1-91

I called to find out how my bill jumped so high again. They told me it was transferred accounts. I ask what a transferred acc. was & they told me they were not at liberty to discuss this with me. I told them if this was the case I didn't feel at liberty to pay the bill, & that I would contact my attorney to see what I should do. He felt I had been done a great injustice to have to pay the bill for 4-21-89. A bill not owed by myself to start with.

The attorney, Mr. Burtrini, whom may be contacted at this phone no. [REDACTED] called Union Light Heat & Power Co. He looked at these bills & agreement before calling. He got no more satisfaction from them than I did. He then contacted your office & Mr. Vernon Mercade who sent the complaint forms to me. Mr. Mercade got no satisfaction from them either.

(3)

They gave Mr. Mercante the names Connie Neal
Kellie Neal Connie Benge They made no mention
of Sandra Wilson on anything, as far as I know
They told him I was married to this Connie
Benge. I was married only one time. To
Theresa Morris in 1968 & divorced in 1970
As to marital status it can be checked out
thru Social Security number [REDACTED]

I Alma Morris have known Charles Benge
for 43 yrs. He is not married to anyone
since 1970.

I James Humphrey have known Charles
Benge for 16 to 18 years. He has not
been married to anyone since 1970.

Knowing Charles Benge for some forty three
years. I do only know him to be married
once, to Jerry Morris. Which he divorced in
1970 when he was incarcerated.

Richard E. Wolf

Charlie Benge

ACCOUNT NUMBER

GROSS AMOUNT

NET AMOUNT DUE DATE

NET AMOUNT

3978.43

APR 3, 91

3975.44

AMOUNT TO BE PAID

WHEN PAYING BY MAIL, PLEASE RETURN THIS PORTION WITH YOUR PAYMENT—MAKE CHECKS PAYABLE TO U.L.H. & P. CO.

FINAL BILL

*CHARLES W BENGEE
412 PATTON
.1FL
COVINGTON KY 41014

TO RESERVE RATE SHEET CHECK BLOCK BELOW

H 0037 031391 03

WHEN PAYING IN PERSON PLEASE PRESENT THE ENTIRE BILL
EXPLANATION OF BILL LANGUAGE ON REVERSE SIDE

ITEM	RATE CODE	BILL FROM	BILL TO	DAYS	METER READINGS PREVIOUS	METER READINGS PRESENT	USAGE	CHARGES	DUE THIS MONTH
GAS	40	JAN 14	JAN 30	16	9861	9895	34	22.51	
ELEC RH		OCT 12	JAN 30	110	65112	65542	430	37.23	
FRANCHISE FEE-COVINGTON								1.79	

FINAL CHARGES

6153

BALANCE FROM LAST MONTH
BILLING ADJUSTMENT
BALANCE

3979.92
66.01CR

391391

THIS IS YOUR FINAL BILL FOR SERVICE AT
412 PATTON

CHARLES W BENGEE

412 PATTON
.1FL
COVINGTON KY 41014

ACCOUNT NUMBER	RIDER	NEXT METER READING DATE	DOES NOT INCLUDE PAYMENTS RECEIVED AFTER	GROSS AMOUNT	NET AMOUNT DUE DATE	NET AMOUNT
[REDACTED]				3978.43	APR 3, 91	3975.44

GAS COST INFORMATION		ELECTRIC COST INFORMATION	
GAS COST RECOVERY RATE PER 100 CUBIC FEET	GAS COST RECOVERY AMOUNT INCLUDED IN THIS BILL	ELEC. COST RECOVERY RATE PER 100 KW-HOURS	ELEC. COST RECOVERY AMOUNT INCLUDED IN THIS BILL
38.4400	\$13.07	-.2840	\$1.22-

THE UNION LIGHT, HEAT AND POWER COMPANY
107 BRENT SPENCE SQUARE, COVINGTON, KY 41011 361-4100



THE UNION LIGHT HEAT AND POWER COMPANY

ACCOUNT NUMBER

GROSS AMOUNT

NET AMOUNT
DUE DATE

NET AMOUNT

3616.66

SEP 5, 90

3612.43

AMOUNT TO BE PAID

WHEN PAYING BY MAIL, PLEASE RETURN THIS PORTION WITH YOUR PAYMENT—MAKE CHECKS PAYABLE TO U.L.H. & P. CO.

WINTERCARE FUND
CONTRIBUTION

CHARLES W BENGE

412 PATTON

* .00
I HAVE ADDED THIS
AMOUNT TO MY PAYMENT

,1FL

COVINGTON KY 41014

TO RECEIVE
RATE
CHECK
BLOCK
BELOW

H 0146 081590 08

WHEN PAYING IN PERSON, PLEASE PRESENT THE ENTIRE BILL
EXPLANATION OF BILL LANGUAGE ON REVERSE SIDE

ITEM	RATE CODE	BILL FROM	BILL TO	DAYS	METER READINGS PREVIOUS	METER READINGS PRESENT	USAGE	CHARGES	DUE THIS MONTH
GAS	41	JUN 13	AUG 13	61	9482	9547	65	37.20	
ELEC RR		JUN 13	AUG 13	61	61901	63700	1799	104.67	
FRANCHISE FEE-COVINGTON								4.26	
NET CHARGES									146.13

BALANCE FROM LAST MONTH

3463.44

LATE PAYMENT CHARGE FROM LAST MONTH

2.86

BALANCE

3466.30

* IF YOUR SERVICE HAS NOT YET BEEN DISCONNECTED, *
* YOU MUST PAY \$3,463.44 IMMEDIATELY TO AVOID *
* DISCONNECTION. *

CHARLES W BENGE

412 PATTON

,1FL

COVINGTON KY 41014

ACCOUNT NUMBER	RIDER	NEXT METER READING DATE	DOES NOT INCLUDE PAYMENTS RECEIVED AFTER	GROSS AMOUNT	NET AMOUNT DUE DATE	NET AMOUNT
		SEP 13	AUG 14	3616.66	SEP 5, 90	3612.43

GAS COST INFORMATION		ELECTRIC COST INFORMATION	
UNIT PRICE PER CU FT	LAST MONTH'S CONSUMPTION	UNIT PRICE PER KW HR	LAST MONTH'S CONSUMPTION
29.4770	017.16	-.2420	04.35

THE UNION LIGHT, HEAT AND POWER COMPANY
107 BRENT SPENCE SQUARE, COVINGTON, KY 41011 381-4100



GREEMENT TO PAY

C D		ROUTE										ACCT NO.			T CL		TRAN										AMOUNT	MONTHLY INSTALL										INVOICE NUMBER				SERIAL			
0																	132											0000000000										1457				0121			

NAME _____

ADDRESS _____

In consideration of The Union Light, Heat and Power Company foregoing legal action to effect collection of the sum of \$ 798.35 which debt I acknowledge as mine, and to be due and owing, I hereby agree to pay said sum in monthly installments of \$ 114.80 until paid in full in addition to my regular monthly gas and electric bill.

As an inducement to the Company to accept this agreement, I authorize The Union Light, Heat and Power Company to add said installments to my monthly gas and electric bill, and if said installment payments are not made as herein agreed, I authorize The Union Light, Heat and Power Company to discontinue my gas and/or electric service until said debt is paid in full. A waiver of any default shall not be a waiver of any other default. I understand that if I fail to pay my monthly gas and electric bill or the installment payment on my debt, my utility service may be discontinued.

I HAVE READ THE ABOVE AGREEMENT AND UNDERSTAND ITS MEANING

WITNESS _____

DATE _____

CUSTOMER'S COPY

SIGNED _____
Charles Benge

DUPLICATE BILL		358557 9.89 MAY		2:40:1037:0192500:37	
52443		54 COVINGTON, KY		ACCOUNT NUMBER	
\$50.00		107 BRENT SPENCE SQ.		SONDRA JEAN WILSON	
APR 21 1989		APR 14 1989		412 PATTON	
PAID ON ACCOUNT		\$50.00		798.35 - 51.21	
THE UNION LIGHT, HEAT & POWER CO.		NET CHARGES		BALANCE FROM LAST MONTH	
113154		255 4975		1298.35	
26981		750 4975		500.00 Pd 4-11	
252.94		43.12		798.35 - 51.21	

Section 15. Forms. (1) In all practice before the commission the following forms shall be followed insofar as practicable:

- (a) Formal complaint.
 - (b) Answer.
 - (c) Application.
 - (d) Notice of adjustment of rates.
- (2) Forms of formal complaint.

Before the Public Service Commission
 (Insert name of complainant)) *Charlie Benge*
 COMPLAINANT)
 vs.) No. _____
) (To be inserted
) by the secretary)
 (Insert name of each defendant)) *Union Light Heat & Power Co*
 DEFENDANT) *U L H P company*

COMPLAINT

The complaint of (here insert full name of each complainant) respectfully shows:

(a) That (here state name, occupation and post office address of each complainant).

(b) That (here insert full name, occupation and post office address of each defendant).

(c) That (here insert fully and clearly the specific act or thing complained of, such facts as are necessary to give a full understanding of the situation, and the law, order, or rule, and the section or sections thereof, of which a violation is claimed).

WHEREFORE, complainant asks (here state specifically the relief desired).

Dated at COLUMBIA, Kentucky, this 14 day of MARCH 1997.

Charles Benge
B & B Painting Co.
Sub-Contractor
412 Patton St. Cov., Ky. 41014
 Gas & Elect went into my Name on 4-21-89, Received shut off notice in Oct due to what they called transferred accounts. This Bill at that time was \$3612.43. The Bill at present is \$3975.44 Actual Bill before transferred accounts was \$140.13.
 I do agree to pay only the amount of money owed since 4-21-89. Want service restored.

(Name of each complainant)

(Name and address of attorney, if any)

(3) Form of answer to formal complaint.

Before the Public Service Commission
(Insert name of)
complainant))
 COMPLAINANT)
) No. _____
 vs.) (To be inserted
) by the secretary)
)
(Insert name of each)
defendant))
 DEFENDANT)

ANSWER

The above-named defendant, for answer to the
complaint in the proceeding, respectfully states:

That (here follow specific denials of such
material allegations as are controverted by the
defendant and also a statement of any new matter
constituting a defense. Continue lettering each
succeeding paragraph).

WHEREFORE, the defendant prays that the
complaint be dismissed (or other appropriate
prayer).

(Name of defendant)

(Name and address of attorney, if any)



COMMONWEALTH OF KENTUCKY
PUBLIC SERVICE COMMISSION
710 SCHENKEL LANE
POST OFFICE BOX 615
FRANKFORD, KY 40602
(502) 564-3940

March 25, 1991

Mr. Charles Bengt
412 Patton Street, Covington, KY. 41014

Mr. Jackson H. Randolph
Union Light, Heat & Power
P. O. Box 960, Cincinnati, OH. 45202

RE: Case No. 91-087
THE UNION LIGHT, HEAT AND POWER COMPANY

We enclose one attested copy of the Commission's order in
the above case.

Sincerely,

A handwritten signature in cursive script that reads "Lee M. MacCracken".

Lee M. MacCracken
Executive Director

LMM/cg
Enclosure