

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF U.S. OPERATORS, INC.)
FOR A CERTIFICATE TO RESELL TELECOM-) CASE NO. 90-012
MUNICATIONS SERVICE)

O R D E R

IT IS ORDERED that U.S. Operators, Inc. ("USOI") shall file the original and ten copies of the following information with the Commission, with a copy to all parties of record. Each copy of the information requested should be placed in a bound volume with each item tabbed. Include in each response the name of the witness who will be responsible for responding to questions relating to the information provided.

The information requested herein is due no later than March 26, 1990. If the information cannot be provided by this date, USOI should submit a motion for an extension of time stating the reason a delay is necessary and include a date by which it can be furnished. Such a motion will be considered by the Commission.

1. Has USOI ever provided and/or collected any money from the public for the provision of intrastate telecommunications services in Kentucky? If so, explain in detail.

2. Identify the facilities-based carriers whose services USOI intends to resell.

3. If USOI intends to resell tariffed services of facilities-based carriers, identify these tariffed services and specify whether these services will be obtained from intrastate or interstate tariffs.

4. If USOI intends to resell services that are not available under an approved tariff, provide copies of the contracts which govern the terms of the agreement between USOI and its facilities-based carriers.

5. Provide a clear and legible sketch showing all the switching locations and/or points-of-presence. Show how the facilities obtained from facilities-based carriers will be used to connect these locations. Include local access facilities and identify the local access that will be used.

6. State whether USOI is aware of the Commission's rules, restrictions, and prohibition against providing intraLATA services by non-local exchange facilities-based carriers. Explain in detail how USOI will comply with those restrictions.

7. If USOI's switch is outside of the Commonwealth of Kentucky, state how USOI provides intraLATA services by utilizing only local exchange companies' facilities.

8. If switching locations and/or points-of-presence are located outside the Commonwealth of Kentucky, explain how USOI will ensure that intrastate access charges will be paid.

9. Identify the services that will be utilized to offer intraLATA services.

10. Explain how USOI will screen intraLATA traffic if USOI intends to resell services or facilities authorized only for interLATA traffic but which can carry intraLATA traffic.

11. Does USOI own and/or operate any transmission facilities in the Commonwealth of Kentucky or any other jurisdiction? If so, explain.

12. Does USOI have any affiliation with any other company which owns and/or operates any transmission facilities in any jurisdiction? If so, explain.

13. Specify the Kentucky counties which USOI proposes to serve.

14. Describe how calls will be transported from the customer's premises to the operator service centers. Include identification of USOI's switching locations, operator service locations, and identification of services and providers of the services being resold.

15. Specify the facilities and/or services used by USOI to transport calls from the customer's premises to USOI's originating point-of-presence, such as the types of access utilized (Feature Groups A, B, or D, Special Access, WATS, etc.). Identify the local exchange companies from whom such access and/or services are purchased.

16. If the location of operator centers is not the same as switching location, specify the facilities and/or services used to bridge operators onto a call placed over the USOI's network.

17. Provide a description of how such calls are transported to final termination points. Specify the facilities and/or services used to terminate calls.

18. Provide a copy of all current contracts entered into with any business, institution, and/or corporation for the provision of operator services by USOI and any of its affiliates.

19. Explain how USOI's operators identify USOI to the end-user when handling an operator-assisted call.

20. Explain in detail how USOI transfers calls to other operator service providers when requested by an end-user.

21. Explain in detail USOI's calling card validation capabilities.

22. Explain in detail how USOI handles emergency calls.

23. Is USOI able to comply with each of the conditions of service for operator-assisted services detailed in the September 8, 1989 and January 15, 1990 Orders in Administrative Case No. 330?¹ Provide a detailed explanation of compliance for each condition of service.

24. Provide an estimate of sales revenues for USOI's first 2 years of Kentucky operations. Explain how USOI arrived at these estimates. If estimates are based upon a market study, provide a copy of this study.

¹ Administrative Case No. 330, Policy and Procedures in the Provision of Operator-Assisted Telecommunications Services.

25. Provide a listing of financial institutions with which USOI has a line of credit. State USOI's credit line with each of these institutions.

26. State whether USOI is aware of the provision of the Kentucky Public Service Commission Administrative Case No. 273² and how it will apply to USOI's Kentucky operations.

27. State whether USOI is aware of the potential impact of Administrative Case Nos. 323 and 328,³ now pending before this Commission, that may apply to USOI's Kentucky operations.

28. Explain why USOI's rates for holidays are not the same as the night rate.

29. Provide a toll-free number or provision for accepting collect calls for customer complaints.

Done at Frankfort, Kentucky, this 5th day of March, 1990.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:


Executive Director

² Administrative Case No. 273, An Inquiry Into Inter- and IntraLATA Intrastate Competition in Toll and Related Services Markets in Kentucky.

³ Administrative Case No. 323, An Inquiry Into IntraLATA Toll Competition, An Appropriate Compensation Scheme for Completion of IntraLATA Calls by Interexchange Carriers, and WATS Jurisdictionality; Administrative Case No. 328, Investigation Into Whether WATS Resellers Should Be Included in the ULAS Allocation Process.