

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

APPLICATION OF SOUTHERNNET, INC. FOR A)
CERTIFICATE OF PUBLIC CONVENIENCE AND)
NECESSITY TO PROVIDE LONG DISTANCE)
TELECOMMUNICATIONS SERVICES, INCLUDING) CASE NO. 89-134
OPERATOR-ASSISTED SERVICES, STATEWIDE)
AS A WATS RESELLER WITHIN THE COMMON-)
WEALTH OF KENTUCKY)

O R D E R

IT IS ORDERED that SouthernNet, Inc. ("SouthernNet") shall file the original and ten copies of the following information with the Commission, with a copy to all parties of record. Each copy of the information requested should be placed in a bound volume with each item tabbed. When a number of sheets are required for an item, each sheet should be appropriately indexed, for example, Item 2, sheet 1 of 6. Include in each response the name of the witness who will be responsible for responding to questions relating to the information provided.

The information requested herein is due no later than July 31, 1989. If the information cannot be provided by this date, SouthernNet should submit a motion for an extension of time stating the reason a delay is necessary and include a date by which it can be furnished. Such a motion will be considered by the Commission.

1. Identify the facilities-based carriers whose services SouthernNet intends to resell.

2. If SouthernNet intends to resell tariffed services of facilities-based carriers, identify these tariffed services, and specify whether these services will be obtained from intrastate or interstate tariffs.

3. If SouthernNet intends to resell services that are not available under an approved tariff, provide copies of the contracts which govern the terms of the agreement between SouthernNet and its facilities-based carriers.

4. Provide a clear and legible sketch showing all the switching locations and/or points of presence. Show how the facilities obtained from facilities-based carriers will be used to connect these locations. Include local access facilities, and identify the local access that will be used.

5. If switching locations and/or points of presence are located outside the Commonwealth of Kentucky, explain how SouthernNet will ensure that intrastate access charges will be paid.

6. Identify the services that will be utilized to offer intraLATA services.

7. If SouthernNet intends to resell services or facilities of carriers that are not authorized for intraLATA resale, explain the methods that will be used to ensure that these services or facilities will not carry intraLATA traffic.

8. Does SouthernNet own and/or operate any transmission facilities in the Commonwealth of Kentucky or any other jurisdiction? If so, explain the nature of these facilities.

9. Does SouthernNet have any affiliation with any other company which owns and/or operates any transmission facilities? If so, explain the nature of affiliation.

10. State the Kentucky counties which SouthernNet proposes to serve.

11. Describe how calls will be transported from the customer's premises to the operator service centers. Include identification of SouthernNet's switching locations, operator service locations, and identification of services and providers of the services being resold.

12. Specify the facilities and/or services used by SouthernNet to transport calls from the customer's premises to SouthernNet's originating point-of-presence, such as the types of access utilized (Feature Group A, B, or D, special access, WATS, etc.). Identify the local exchange carriers from whom such access and/or services are purchased.

13. Specify the facilities and/or services used to bridge operators onto a call placed over the SouthernNet network.

14. Provide a description of how such calls are transported to final termination points. Specify the facilities and/or services used to terminate calls.

15. Provide a copy of all current contracts entered into with any business, institution, and/or corporation for the provision of operator services by all of SouthernNet's affiliates.

16. Explain how SouthernNet handles emergency calls.

17. Explain how SouthernNet's operators identify SouthernNet to the end-user when handling an operator-assisted call.

18. Explain how SouthernNet identifies itself as being the operator to transient users in cases where SouthernNet provides operator-assisted services to hotels, schools, hospitals, and pay phones.

19. Explain how SouthernNet transfers calls to other operator service providers when requested by an end-user.

20. Explain in detail SouthernNet's calling card validation capabilities.

21. Provide an estimate of sales revenues for SouthernNet's first 2 years of Kentucky operations. Explain how SouthernNet arrived at these estimates. If estimates are based upon a market study, provide a copy of this study.

22. Provide a listing of financial institutions with which SouthernNet has a line of credit. State SouthernNet's credit line with each of these institutions.

23. Provide a toll-free number or provision for accepting collect calls, and point of contact, for customer complaints.

24. State whether SoutherNet is aware of the provisions of the Kentucky Public Service Commission Administrative Case No. 273¹ and how it will apply to SoutherNet's Kentucky operations.

¹ Administrative Case No. 273, An Inquiry into Inter- and IntraLATA Intrastate Competition in Toll and Related Services Markets in Kentucky.

25. State whether SouthernNet is aware of the potential impact of Administrative Case Nos. 323 and 328,² now pending before this Commission, that may apply to SouthernNet's Kentucky operations.

26. Charging for 800 calls is an unusual practice. Explain why SouthernNet charges for such calls.

27. With respect to universal Travel Service, are the authorization codes issued only by SouthernNet? If not, does SouthernNet bill customers for calls using: calling cards issued by other carriers, third party billing, collect calls, or major credit cards?

² Administrative Case No. 323, An Inquiry into IntraLATA Toll Competition, an Appropriate Compensation Scheme for Completion of IntraLATA Calls by Interexchange Carriers, and WATS Jurisdictionality; Administrative Case No. 328, Investigation into Whether WATS Resellers should be Included in the ULAS Allocation Process.

Done at Frankfort, Kentucky, this 10th day of July, 1989.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:

Executive Director