

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

AN INVESTIGATION OF OPERATOR SERVICE AS )  
PROPOSED BY US SPRINT COMMUNICATIONS ) CASE NO. 10326  
COMPANY )

O R D E R

On June 16, 1988, US Sprint Communications Company ("US Sprint") filed proposed revisions to its tariff, relating to the provision of certain operated assisted services. The proposed tariff change relating to operator services was suspended on July 29, 1988. The tariff offerings currently under suspension involve US Sprint's proposal to provide third party billing, third party billing via Local Exchange Carrier ("LEC") charge cards, operator assist LEC-DA, and problem assistance.

In our earlier Order we expressed concern about, inter alia, US Sprint's proposal to offer third party billing via charge cards issued by local exchange companies. We identified validation as the issue of concern.

Representatives of US Sprint have offered to appear and meet with the Commission Staff for an informal conference, so that issues related to the provision of operator service by US Sprint may be discussed. The Commission finds that the scheduling of an informal conference is likely to assist the Commission in considering US Sprint's tariff proposal.

IT IS THEREFORE ORDERED that an informal conference be scheduled for October 6, 1988, at 2:00 p.m. local time. The informal conference shall be held at the Commission's offices at 730 Schenkel Lane, Frankfort, Kentucky. At the informal conference, US Sprint should be prepared to discuss the following issues:

1. The possibility that US Sprint will provide operator assisted services to end-users who are not US Sprint service customers, including transients who have no primary relationship with US Sprint;

2. The status of the "Motion of the United States for an Order relating to BOC Calling Card Practices" filed January 29, 1988 in the United States District Court for the District of Columbia, in Civil Action No. 82-0192 (HHG), and a summary of US Sprint's position taken in the matter;

3. US Sprint's ability to validate calling cards issued by Kentucky LECs, and US Sprint's policy regarding calling cards that it is unable to validate.

4. US Sprint's plans to accept calling cards from non-BOC LECs, e.g. GTE, Alltel, and other independents; and

5. Whether requests for operator assistance that originate via a call to a US Sprint 800 access number may affect the possibility that US Sprint operators assist in the completion of unauthorized intraLATA calls.

Done at Frankfort, Kentucky this 29th day of September, 1988.

PUBLIC SERVICE COMMISSION

*Richard D. Hemeryk.*  
For The Commission

ATTEST:

Executive Director