

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

APPLICATION OF VERICALL SERVICES, )  
INC. FOR THE ISSUANCE OF A )  
CERTIFICATE OF PUBLIC CONVENIENCE )  
AND NECESSITY TO OPERATE AS A ) CASE NO. 10162  
RESELLER OF TELECOMMUNICATIONS )  
SERVICES WITHIN THE COMMONWEALTH OF )  
KENTUCKY )

O R D E R

IT IS ORDERED that Vericall Services, Inc. ("Vericall") shall file an original and ten copies of the following information. The information requested is due no later than August 5, 1988. If the information cannot be provided by this date, you should submit a motion for an extension of time stating the reason a delay is necessary and include a date by which it will be furnished. Such motion will be considered by the Commission.

1. Does Vericall currently purchase directly any originating or terminating access service from any LEC in Kentucky? If yes, describe the access service(s) purchased with reference to any applicable tariffs. If no, does Vericall intend to purchase such access?

2. Describe exactly and depict graphically the routing of a call, handled by Vericall, originating in Louisville, and terminating in Frankfort. Describe and depict the routing of a call originating in Frankfort and terminating in Lexington. Fully

explain how intrastate access charges would be paid by Vericall for such calls. If a drop-link is used to provide operator intervention, include a description.

3. Describe any methods used by Vericall to ensure that calls billed to a telephone company calling card are properly validated. Describe any methods used by Vericall to ensure that calls billed to a third number are authorized.

4. Describe fully how Vericall responds to a request by an end-user to bill a call to 1) an AT&T calling card; 2) a BOC calling card; 3) a calling card issued by any other local exchange company; and 4) an OCC travel card, e.g., US Sprint Fon card, MCI calling card.

5. Describe fully how Vericall operator would handle a collect call, i.e., what information about Vericall is provided to the answering party who is asked to accept the charges. Explain the ability of Vericall, if any, to receive a request for operator assistance for an interLATA call on a 00- basis. May Vericall equipment or a Vericall customer's premises equipment be programmed to recognize a request for Vericall service on a 00- basis, or through the use of some other access code?

6. Describe fully the method by which Vericall would handle a properly dialed 1) 0+ intraLATA call; 2) 0+ interLATA call; and 3) 0+ local call. If steps are taken to prevent the routing of certain of these calls to Vericall, please describe them.

7. Describe fully the ability of Vericall to handle a 0+ credit card or calling card call without operator involvement.

Describe fully the method by which the called number and credit card or calling card number are obtained, stored and processed.

8. Provide a detailed schedule showing all charges which will be made and/or commission to be paid to Vericall's customers.

9. Provide a current list of Vericall customers within Kentucky.

10. Provide the date at which Vericall began providing intrastate service within Kentucky, if such service has been provided.

11. Provide written records showing every intrastate call within Kentucky accepted, completed and rated by Vericall. Such records should disclose the originating and terminating number of each call, and should be organized by customer name. For each Kentucky Vericall customer, a chronological list of calls should be provided. The total charge for each call, including any "Location Surcharge" should be shown.

12. For the calls described in response to question two, provide a thorough explanation of the charges Vericall must pay to the carrier(s) transporting the call. Assume that each call is 3 minutes in duration, and provide the transport costs to Vericall for a call originating: at 9:00 a.m.; at 9:00 p.m.; and at 11:00 p.m. A proper response to this question will include costs for six calls (i.e., three from Louisville to Frankfort and three from Frankfort to Lexington).

Done at Frankfort, Kentucky, this 20th day of July, 1988.

PUBLIC SERVICE COMMISSION

*Richard D. Wemmer*  
For the Commission

ATTEST:

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Executive Director