

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

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In the Matter of:

THE TARIFF APPLICATION OF AT&T)
COMMUNICATIONS TO CONFORM TO)
TARIFF CHANGES MADE BY SOUTH) CASE NO. 9362
CENTRAL BELL)

O R D E R

On May 24, 1985, AT&T Communications ("AT&T") filed a tariff revision which would discontinue the exemption from charges for any operator-assisted calls in which the operator encounters a trouble condition or has reason to believe a trouble condition exists. On June 11, 1985, the proposed tariff was suspended by the Commission for further investigation and review.

Additional information has been filed by AT&T which indicates that excluding the exemption would result in an annual increase in revenue of less than \$2,000. Also, for the operator to differentiate between AT&T messages and South Central Bell ("SCB") messages for charge purposes would require additional training and additional keying actions. The retraining would result in greater costs to SCB, lowering the total revenue allowed in Case No. 9160.¹ The extra keying actions would result in an increase in the handling time for these messages.

¹ Petition of South Central Bell Telephone Company to Change and Increase Certain Rates Charges for Intrastate Telephone Service.

The Commission, having considered the evidence of record and being advised, is of the opinion and finds that:

(1) AT&T's financial condition will not be materially altered if deletion of the exemption is allowed.

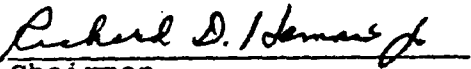
(2) The additional cost of differentiation between messages of AT&T and SCB would have eroded SCB's revenue requirement found fair in Case No. 9160.

IT IS THEREFORE ORDERED that AT&T be and it hereby is authorized to delete the exemption from charge operator-assisted calls in which the operator encounters a trouble condition or has reason to believe a trouble condition exists.

IT IS FURTHER ORDERED that the rates and charges are approved as filed.

Done at Frankfort, Kentucky, this 22nd day of July, 1985.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:

Secretary