

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

GOLDIE LEE CALLIHAN)	
)	
COMPLAINANT)	
)	
vs.)	CASE NO. 9256
)	
GENERAL TELEPHONE COMPANY)	
OF KENTUCKY)	
)	
DEFENDANT)	

O R D E R

On December 28, 1984, Goldie Lee Callihan ("Mrs. Callihan") filed a complaint against General Telephone Company ("General"). She alleges that General refuses to install a private line telephone in her residence at Argillite. In that complaint she waives a public hearing because of her poor health and inability to travel to Frankfort. General answered the complaint on January 24, 1985. It states that it is willing to provide service to Mrs. Callihan if certain conditions are met.

Mrs. Callihan is the wife of Walter Callihan who presently owes unpaid bills to General for prior telephone service. Until arrangements are made by Mrs. Callihan to eliminate her husband's arrears, General will not provide service to Mrs. Callihan's home which she shares with her husband.

Furthermore, General asserts that the facts of this complaint are similar to those raised in two previous complaints filed by

Walter Callihan, Cases 7425 - The Complaint of Walter Callihan Against General Telephone, and 8234 - Little Sandy Packing Company and Walter Callihan, Inc. against General Telephone Company, Inc. In those cases General agreed to provide service to Walter Callihan, who owed for prior telephone services, if the following conditions were met:

1. A standard application be filed;
2. A personal guarantee of payment by Walter Callihan for past due accounts;
3. An agreement providing for installment payments of prior accounts.

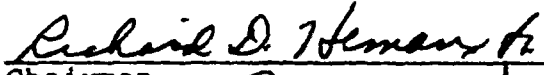
General agrees to provide service to Mrs. Callihan in this case if these conditions are met and it receives the payment in full of the outstanding indebtedness of Walter Callihan prior to the establishment of service at his principle residence as well as an installment payment plan of not less than \$200 per month with discontinuance of service upon failure of any payment.


After a review of the record, the Commission finds that the issues raised in this complaint are similar to those raised in Cases 7425 and 8234. There are no new issues or facts recited by Mrs. Callihan which warrant further review by the Commission. The conditions of service offered by General comport with the Commission's regulations and are consistent with the previous Orders setting forth the terms of service to Walter Callihan, and are fair and reasonable. Therefore, the complaint should be dismissed.

IT IS THEREFORE ORDERED that the complaint is dismissed.

Done at Frankfort, Kentucky, this 6th day of March, 1985.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:

Acting Secretary _____